

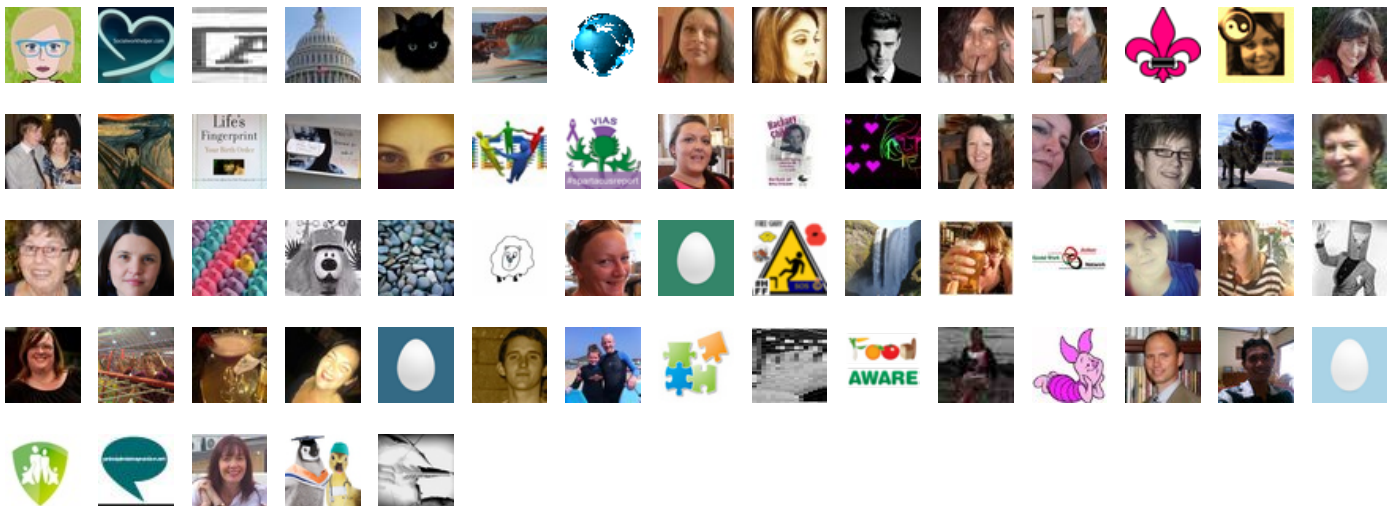
@SWSCmedia Case Study Debate - 19 August 2012

A Bright Future Choked by Neglect?
Inter-agency Working & Serious Case Review

Trending Words

#swscmedia, @swscmedia, &, rt,
@profsocialwork, case,
@jlwestwood, -, jack,
@itsmotherswork, #socialwork,

Event Participants





You believe the main problem w/ those cases was the lack of #interagency collaboration between professionals. #SWSCmedia #SocialWork

19-Aug-12 17:00 | SWSCmedia



U are on duty when U receive police referral stating that neighbours called the police due to a disturbance at a family home. #SWSCmedia

19-Aug-12 17:00 | SWSCmedia



The police found a 'well presented' intoxicated women and her teenage son Jack (aged 13). #SWSCmedia

19-Aug-12 17:00 | SWSCmedia



U log the case on computer sys & note family is not known to #SocialServices. Yr manager asks u to complete an initial assessment #SWSCmedia

19-Aug-12 17:00 | SWSCmedia



You undertake a home visit and mother apologises for disturbance & explains she just had a little bit too much to drink. #SWSCmedia

19-Aug-12 17:00 | SWSCmedia



She owns her own business w/c is rather successful. She is not married to Jack's father and they are no longer in a relationship. #SWSCmedia

19-Aug-12 17:00 | SWSCmedia



She invites you to look around her home & introduces you to Jack. Then leaves to make tea so you you can speak with Jack. #SWSCmedia

19-Aug-12 17:00 | SWSCmedia



Jack is a bright and articulate 13 year old, he says it was out of character for his mother to drink& she never really drinks. #SWSCmedia

19-Aug-12 17:00 | SWSCmedia



Jack say maybe that's why she became intoxicated so quickly. Adds neighbours call maybe due to him playing music loudly. #SWSCmedia

19-Aug-12 17:00 | SWSCmedia



@SWSCmedia I don't know if this question can be asked before the debate or during- but to clarify. Can you demand info from other agencies?

19-Aug-12 17:00 | Canadian_Jai



U ask consent re #interagency checks & mum explains she'll feel embarrassed if GP or School were to find out Re visit from SWer. #SWSCmedia

19-Aug-12 17:00 | SWSCmedia



Mum shows u Jack's recent report card. He is achieving straight As. She also shows you a prize Jack won for his essay at school. #SWSCmedia

19-Aug-12 17:00 | SWSCmedia



You ask whether there is any professional she provides consent for you to contact and she states she can't think of any. #SWSCmedia

19-Aug-12 17:00 | SWSCmedia



Therefore, you discuss w/ yr manager & it's agreed this was a one off incident. So the case is closed. #SWSCmedia

19-Aug-12 17:00 | SWSCmedia



1 month later, receive a 2nd referral. Police were called to A&E as mum presented drunk w/ broken arm & Jack looked 'dishevelled' #SWSCmedia

19-Aug-12 17:01 | SWSCmedia



U discuss the case w/ yr manager & it is agreed to undertake a core assessment as there are concerns around mother's drinking. #SWSCmedia

19-Aug-12 17:01 | SWSCmedia



U see mother next day and she explains she still feels uncomfortable w/ #interagency checks & gives u permission to contact A&E #SWSCmedia

19-Aug-12 17:02 | SWSCmedia



However, she does not want you to contact Jack's school or GP as she will find this too embarrassing. #SWSCmedia

19-Aug-12 17:02 | SWSCmedia



She also says that Jack will start boarding school in a month's time and provides you with written information to confirm this. #SWSCmedia

19-Aug-12 17:02 | SWSCmedia



She also provides you with a letter from the doctor reminding her to bring Jack in for an appointment for his asthma. #SWSCmedia

19-Aug-12 17:02 | SWSCmedia



You feel confident that although you have not contacted the agencies you have written information from them and all seems fine. #SWSCmedia

19-Aug-12 17:02 | SWSCmedia



You undertake 3 more home visits and mother provides further information regarding Jack starting boarding school. #SWSCmedia

19-Aug-12 17:02 | SWSCmedia



The visit before the case is closed mother provides you with an email from the head of Jack's boarding school stating that 1/2 #SWSCmedia

19-Aug-12 17:02 | SWSCmedia



RT @SWSCmedia: Mum shows u Jack's recent report card. He is achieving straight As. She also shows you a prize Jack won for his essay at school. #SWSCmedia

19-Aug-12 17:02 | GOVManslaughter



he is doing/adjusting V well at school. During this period mum has been V open & remained engaged positively thru the process. #SWSCmedia

19-Aug-12 17:03 | SWSCmedia



Furthermore, to allay your concerns regarding her drinking, mum started and successfully completed a detox programme. #SWSCmedia

19-Aug-12 17:03 | SWSCmedia



Given the + improvements & that Jack is now at boarding school coming home once a month u & yr manager decide to close the case. #SWSCmedia

19-Aug-12 17:03 | SWSCmedia



Monday morning, 6 months later, U are on duty when u receive a phone call from A&E informing you that Jack died on Sunday night. #SWSCmedia

19-Aug-12 17:03 | SWSCmedia



& that doctors suspect mother neglected his health and did not pay due attention to the severity of his asthma. #SWSCmedia

19-Aug-12 17:03 | SWSCmedia



Jack was at home when he had an asthma attack and did not have his inhaler. #SWSCmedia

19-Aug-12 17:03 | SWSCmedia



@SWSCmedia social worker is in a difficult situation #swscmedia as no inter-agency checks were undertaken

19-Aug-12 17:06 | ProfSocialWork



@Canadian_Jai You need parent's consent But can do w/o consent if it is a safeguarding = #ChildProtection case. #SWSCmedia

19-Aug-12 17:07 | SWSCmedia



#SWSCmedia Although mum feels uncomfortable with the idea of SW sought information from other agencies it should have been sought

19-Aug-12 17:07 | stepupstudent3



RT @ProfSocialWork: @SWSCmedia social worker is in a difficult situation #swscmedia as no inter-agency checks were undertaken

19-Aug-12 17:07 | SWSCmedia



@SWSCmedia I actually think jack was in the parent role not the actual parent.. #SWSCmedia

19-Aug-12 17:07 | Pynda0



@SWSCmedia hindsight is a wonderful thing #swscmedia & to look back you can clearly see the mistakes 1/2

19-Aug-12 17:07 | ProfSocialWork



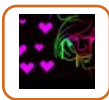
@SWSCmedia if I was the sw here I should looked at the asthma issue when the family were 1st referred and contacted Jacks dad? #SWSCmedia

19-Aug-12 17:08 | jlwestwood



@SWSCmedia if the letter about asthma check up was not pursued then yes there was negligence by the social worker and GP

19-Aug-12 17:08 | Kirstywolsten



RT @ManishaMahen: Join in @SWSCmedia #CaseStudy Inter-agency Working and Serious Case Review: Today 6:00PM UK/ 1:00PM ET <http://t.co/tZB5nsg2> ... #SWSCmedia

19-Aug-12 17:08 | itsmotherswork



@SWSCmedia ok

19-Aug-12 17:08 | Canadian_Jai



RT @SWSCmedia: So 1st Question is: What is your overall analysis of this? & Do you think there was negligence involved? & by who? #SWSCmedia #SocialWork

19-Aug-12 17:08 | stepupstudent3



@ProfSocialWork Can u elaborate on that pls? SocialWorker cld not carry out interagency checks w/o consent. Shld it have been CP? #SWSCmedia

19-Aug-12 17:08 | SWSCmedia



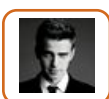
@SWSCmedia but when you are in a situation like that it is difficult to understand fully what is going on. Most SW would 1/2 #swscmedia

19-Aug-12 17:08 | ProfSocialWork




RT @Pynda0 @SWSCmedia I actually think jack was in the parent role not the actual parent.. #SWSCmedia << V good point. Can U elaborate Pls?

19-Aug-12 17:09 | SWSCmedia




@SWSCmedia have analysed the situation as 'low risk' due to a number of positives in the family #swscmedia

19-Aug-12 17:09 | ProfSocialWork




@SWSCmedia The lack of direct communication between agencies needs to be explored, Doctor had safeguarding concern that was not > #swscmedia

19-Aug-12 17:11 | lillieputian




RT @Kirstywolsten: @SWSCmedia if the letter about asthma check up was not pursued then yes there was negligence by the social worker and GP

19-Aug-12 17:11 | SWSCmedia




#SWSCMedia if parent refuses to give consent. SW must decide whether this is significant enough to upgrade to cp in order to have 1/2

19-Aug-12 17:11 | ProfSocialWork




@SWSCmedia < presented to anyone else, may have strengthened SW's resolve to investigate without mothers consent #swscmedia

19-Aug-12 17:11 | lillieputian




@SWSCmedia but in a crisis situation? He is still a parent and has PR? #SWSCmedia

19-Aug-12 17:12 | jlwestwood




@Kirstywolsten Letters were selectively presented to the social worker. They were only revealed in First Review Meeting. #SWSCmedia

19-Aug-12 17:12 | SWSCmedia




@SWSCmedia I suspect she was a functional alcoholic and jack took on the responsibility of hiding this. #SWSCmedia

19-Aug-12 17:12 | Pynda0




RT @ProfSocialWork: @SWSCmedia but when you are in a situation like that it is difficult to understand fully what is going on. Most SW would 1/2 #swscmedia

19-Aug-12 17:12 | SWSCmedia




#swscmedia authority to undertake inter-agency checks. This decision could affect relationship with parent though. Diff decision to make.

19-Aug-12 17:12 | ProfSocialWork




RT @ProfSocialWork: @SWSCmedia have analysed the situation as 'low risk' due to a number of positives in the family #swscmedia

19-Aug-12 17:12 | SWSCmedia




RT @jlwestwood: @SWSCmedia we teach our students to assess and involve both parents in assessment - Jack's dad was not consulted here #SWSCmedia

19-Aug-12 17:12 | SWSCmedia



@jlwestwood @SWSCmedia #swscmedia - I also think the GP had a duty to call social services if mum was not attending Jack's asthma checks

19-Aug-12 17:12 | stepupstudent3




@SWSCmedia Lots of loose ends left untied in various parts of system. Not enough info in case study to determine negligence. #SWSCmedia

19-Aug-12 17:13 | itsmotherswork



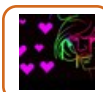
@Kirstywolsten @swscmedia I agree Sw and Gp should liaise here #SWSCmedia

19-Aug-12 17:13 | jlwestwood



#SWSCMedia this is a NQSW & manager should have provided more guidance in relation to checks & authority of SWer to undertake checks.

19-Aug-12 17:13 | ProfSocialWork



@lillieputian GPs notoriously difficult to engage in early intervention.
#SWSCmedia
@swscmedia

19-Aug-12 17:14 | itsmotherswork



#swscmedia in terms of always doing the inter-agency check.

19-Aug-12 17:14 | ProfSocialWork



RT @Pynda0: @SWSCmedia I suspect she was a functional alcoholic and jack took on the responsibility of hiding this. #SWSCmedia

19-Aug-12 17:14 | SWSCmedia



RT @ProfSocialWork: #SWSCMedia this is a NQSW & manager should have provided more guidance in relation to checks & authority of SWer to undertake checks.

19-Aug-12 17:15 | Canadian_Jai



#SWSCMedia Medical professional - doc- did not refer the information to SW, Doc has responsibility to contact FCS to raise concerns.

19-Aug-12 17:16 | ProfSocialWork



@Pynda0 This is a very important point. Can you please explain what you mean by "a functional alcoholic"?
#SWSCmedia

19-Aug-12 17:16 | SWSCmedia



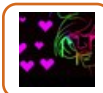
@SWSCmedia he has responsibilities as a parent and may have been able to influence Jack re taking care of his health?#SWSCmedia

19-Aug-12 17:16 | jlwestwood



@Pynda0 & does this reflect negligence on the part of social worker? #SWSCmedia

19-Aug-12 17:16 | SWSCmedia



RT @ProfSocialWork: #SWSCMedia this is a NQSW & manager should have provided more guidance in relation to checks & authority of SWer to undertake checks.

19-Aug-12 17:16 | itsmotherswork



RT @stepupstudent3: @jlwestwood @SWSCmedia
#swscmedia - I also think the GP had a duty to call social services if mum was not attending Jack's asthma checks

19-Aug-12 17:16 | SWSCmedia



#swscmedia if the medical condition is life threatening why did doctor not contact FCS or SWer? Doc. has responsibility also not just SWer

19-Aug-12 17:16 | ProfSocialWork



@itsmotherswork @swscmedia perhaps GP needs guidance on raising concerns, asthma related deaths are high in UK #swscmedia

19-Aug-12 17:17 | lillieputian



RT @itsmotherswork: @SWSCmedia Lots of loose ends left untied in various parts of system. Not enough info in case study to determine negligence.
#SWSCmedia

19-Aug-12 17:17 | SWSCmedia



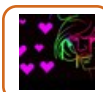
@SWSCmedia Children Act 1989 and 2004 state parental responsibility - baby P dad was absent ?
#SWSCmedia

19-Aug-12 17:17 | jlwestwood



@itsmotherswork Lack of info is an important issue. Can you elaborate on that please? #SWSCmedia

19-Aug-12 17:17 | SWSCmedia



@lillieputian @swscmedia
Yes.
Tweeted this guidance earlier: <http://t.co/gnjpy3jL>

19-Aug-12 17:19 | itsmotherswork



@ProfSocialWork sw should gather information from agencies as part of assessment #SWSCmedia

19-Aug-12 17:19 | jlwestwood



@Canadian_Jai yes, guidance is important no matter how confident NQSW presented #swscmedia

19-Aug-12 17:19 | ProfSocialWork



@itsmotherswork @SWSCmedia Thank you :-) #swscmedia

19-Aug-12 17:19 | lillieputian



RT @jlwestwood: @SWSCmedia he has responsibilities as a parent and may have been able to influence Jack re taking care of his health?#SWSCmedia

19-Aug-12 17:19 | SWSCmedia



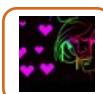
RT @itsmotherswork: @lillieputian Seems as though GP didn't think of concerns as "safeguarding" issues or referral would have been made. @swscmedia #SWSCmedia

19-Aug-12 17:20 | SWSCmedia



#swscmedia sometimes NQSW want to work harder to 'prove' something to the team or themselves. Good managers notice this & provide support.

19-Aug-12 17:20 | ProfSocialWork



@SWSCmedia Not clear of detail of original police referral, only "disturbance". Does that match or not match 13yo's account?

19-Aug-12 17:20 | itsmotherswork



RT @Canadian_Jai: @Pynda0 @swscmedia that's a great point. I was thinking the same thing le; broken arm. Injuries among alcoholics aren't uncommon.#swscmedia

19-Aug-12 17:20 | SWSCmedia



@jlwestwood agree but if parent does not provide consent legally she can't do the inter-agency check #swscmedia

19-Aug-12 17:20 | ProfSocialWork



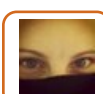
@itsmotherswork @lillieputian @swscmedia is class and status an issue here which inhibits the nqsw? #SWSCmedia

19-Aug-12 17:21 | jlwestwood



RT @itsmotherswork: @lillieputian @swscmedia
Yes.
Tweeted this guidance earlier: <http://t.co/gnjpy3jL>

19-Aug-12 17:21 | SWSCmedia



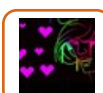
RT @itsmotherswork: @lillieputian Seems as though GP didn't think of concerns as "safeguarding" issues or referral would have been made. @swscmedia #SWSCmedia

19-Aug-12 17:21 | Canadian_Jai



@jlwestwood she would need to think about taking it to CP to obtain the power to do inter-agency check despite parent non consent #swscmedia

19-Aug-12 17:21 | ProfSocialWork



@SWSCmedia Not clear of level of supervision of NQSW; some indicators of disguised compliance - was it discussed in supervision? #SWSCmedia

19-Aug-12 17:22 | itsmotherswork



@jlwestwood @itsmotherswork @swscmedia wondered that, would non-working, lower class single mother been shown same consideration #swscmedia

19-Aug-12 17:22 | lillieputian



@itsmotherswork @lillieputian @swscmedia #swscmedia and this is part of the problem - sometimes its not safeguarding but a concern to raise

19-Aug-12 17:23 | stepupstudent3



@SWSCmedia No information about cause of "broken arm" and relationship with original disturbance. Father may not be on scene... #SWSCmedia

19-Aug-12 17:23 | itsmotherswork



@SWSCmedia ...but mother may have new partner and be subject to DV. If these were all explored and ruled out, negligence... #SWSCmedia

19-Aug-12 17:23 | itsmotherswork



@jlwestwood @itsmotherswork @SWSCmedia & if child was under 10 would more urgency been shown to complete more thorough assessment #swscmedia

19-Aug-12 17:24 | lillieputian



RT @ProfSocialWork: @Canadian_Jai yes, guidance is important no matter how confident NQSW presented #swscmedia

19-Aug-12 17:24 | SWSCmedia



RT @ProfSocialWork: #swscmedia sometimes NQSW want to work harder to 'prove' something to the team or themselves. Good managers notice this & provide support.

19-Aug-12 17:24 | SWSCmedia



@SWSCmedia ...less likely, but if these indicators were all ignored / left unchecked and not picked up in supervision: poor. #SWSCmedia

19-Aug-12 17:24 | itsmotherswork



@jlwestwood realistically what other support is feasible for this family? #swscmedia M did detox & Jack off to boarding school.

19-Aug-12 17:24 | ProfSocialWork



@stepupstudent3 @itsmotherswork @SWSCmedia Yes, 3 ppl die in UK per day due to asthma, 90% of which deemed preventable #swscmedia

19-Aug-12 17:25 | lillieputian



@itsmotherswork @SWSCmedia hello, if you can, please can you recommend some social work related reading? I'm applying to uni next year. Tx

19-Aug-12 17:25 | Charlotte2218



@Canadian_Jai agree & in many instances looking back it seems like a novice mistake not doing the inter-agency check #swscmedia @swscmedia

19-Aug-12 17:25 | ProfSocialWork



@SWSCmedia Detail of detox programme is puzzling. Was this a SW referral or self referral. If accepted for detox suggests... #SWSCmedia

19-Aug-12 17:26 | itsmotherswork



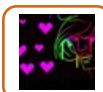
@itsmotherswork Mother fell at work & broke her arm. She does not have any other partner & there is no DV involved. #SWSCmedia

19-Aug-12 17:27 | SWSCmedia



@SWSCmedia ...chronic misuse and dependency - would be more likely to indicate CP and therefore interagency checks w/o consent #SWSCmedia

19-Aug-12 17:27 | itsmotherswork



@jlwestwood @lillieputian @swscmedia
Certainly could be.

#SWSCmedia

19-Aug-12 17:29 | itsmotherswork



@SWSCmedia @profsocialwork I'm trying! But I don't always have room to add it. Not enough characters. Sorry.

19-Aug-12 17:29 | Canadian_Jai



@Canadian_Jai @ProfSocialWork #swscmedia absolutely and if there is a high turn over of management

19-Aug-12 17:29 | stepupstudent3



@stepupstudent3 Please use hashtag #SWSCmedia & @SWSCmedia

19-Aug-12 17:30 | SWSCmedia



RT @stepupstudent3: @Canadian_Jai @ProfSocialWork #swscmedia absolutely and if there is a high turn over of management

19-Aug-12 17:30 | Canadian_Jai



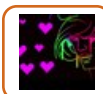
#SWSCMedia this case study shows or raises the question of whether #socialworkers will always be able to know everything @swscmedia 1/2/

19-Aug-12 17:30 | ProfSocialWork



@SWSCmedia @ProfSocialWork Mum didnt meet standards of parenting as expected by s/w - alcohol misuse led 2neglect well hidden by compliance

19-Aug-12 17:30 | strictlyJessa



@SWSCmedia In which case, the response to first referral seems reasonable.

#SWSCmedia

19-Aug-12 17:30 | itsmotherswork



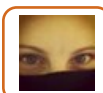
#swscmedia that goes on or happens in a family @swscmedia difficult task & is it realistic? That is why other profs must share info asap

19-Aug-12 17:31 | ProfSocialWork



@ProfSocialWork @jlwestwood @itsmotherswork @SWSCmedia perhaps single mother on benefits would have had to work harder to show> #swscmedia

19-Aug-12 17:31 | lillieputian



RT @ProfSocialWork: #swscmedia that goes on or happens in a family @swscmedia difficult task & is it realistic? That is why other profs must share info asap

19-Aug-12 17:31 | Canadian_Jai



#swscmedia School should have picked up on missing inhalers too. Seem to be some of few profs actually liaised with.

19-Aug-12 17:32 | swanonymouse



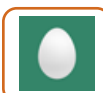
@swscmedia questions asked during assessment is important #swscmedia & understanding information is important

19-Aug-12 17:32 | ProfSocialWork



@ProfSocialWork @jlwestwood @itsmotherswork @SWSCmedia < alcohol and appropriate medical care of child was not an 'risk' #swscmedia

19-Aug-12 17:32 | lillieputian



@ProfSocialWork @Canadian_Jai I completely agree hence why roles of agencies need to be transparent #swscmedia

19-Aug-12 17:32 | stepupstudent3



Is there anything u would have done differently in 1st home visit? & does it influence outcome of the case? Reflect negligence? #SWSCmedia

19-Aug-12 17:34 | SWSCmedia



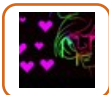
could mother have broken her arm due to being intoxicated #swscmedia @swscmedia would mother have been willing to share this information?

19-Aug-12 17:34 | ProfSocialWork



Question 2: Is there anything u would do differently in 1st home visit? Does it influence outcome of case? Reflect negligence? #SWSCmedia

19-Aug-12 17:35 | SWSCmedia



@SWSCmedia And again, if this is verifiable, lower key response is more reasonable.
#SWSCmedia

19-Aug-12 17:35 | itsmotherswork



@stepupstudent3 @Canadian_Jai transparent but action is needed also to share the information #swscmedia

19-Aug-12 17:35 | ProfSocialWork



@SWSCmedia but also good supervision, and double checking. Not just taking the SU's word, although that is hard.

19-Aug-12 17:35 | BecciCath



@swanonymouse Is there anything u would have done differently in 1st home visit? Does it influence outcome of the case? Reflect negligence?

19-Aug-12 17:36 | SWSCmedia



RT @itsmotherswork: @SWSCmedia ...chronic misuse and dependency - would be more likely to indicate CP and therefore interagency checks w/o consent #SWSCmedia

19-Aug-12 17:37 | SWSCmedia



@ProfSocialWork @swscmedia WHO estimate that only about 50% ppl with long term health issue comply fully with meds & treatment #swscmedia

19-Aug-12 17:37 | lillieputian



RT @itsmotherswork @SWSCmedia In which case, the response to first referral seems reasonable.
#SWSCmedia

19-Aug-12 17:37 | SWSCmedia



#SWSCmedia did NQSW take mother at face value & allow mother's 'competence' & fear of loosing face with school to cloud view?

19-Aug-12 17:37 | BecciCath



@SWSCmedia a2. Maybe I would have reassured client that contacting Jack's GP would have been confidential. #swcsmedia

19-Aug-12 17:37 | Canadian_Jai



@itsmotherswork So do you think given the evidence, the outcome of 1st home visit & closure of the case was ok? #SWSCmedia

19-Aug-12 17:38 | SWSCmedia



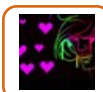
@SWSCmedia wld have asked about role of father in the case & more about mothers drinking. Would have explored resistance to check #swscmedia

19-Aug-12 17:38 | ProfSocialWork



@BecciCath Is there anything u wud do differently in 1st home visit? Does it influence outcome of the case? Reflect negligence? #SWSCmedia

19-Aug-12 17:39 | SWSCmedia



@SWSCmedia For first referral, yes.

#SWSCmedia

19-Aug-12 17:40 | itsmotherswork



@lillieputian @SWSCmedia #swscmedia did SW ask enough questions & understand experience of child? #swscmedia

19-Aug-12 17:41 | ProfSocialWork



It is clear that the mother had presented info selectively to social worker. However, there are 2 fundamental questions 1/2 #SWSCmedia

19-Aug-12 17:41 | SWSCmedia



#SWSCmedia @SWSCmedia With mums refusal on the first occasion - definately would have pushed for consent on the second incident

19-Aug-12 17:41 | stepupstudent3



Social Work Reading List (social care) <http://t.co/6CGOZG2f> recirculated as requested @ForSocialWork @SWSCmedia @Harr_Ferguson @lillieputian

19-Aug-12 17:42 | Andrew_Ellery



@ProfSocialWork #SWSCmedia Excellent point, what extent is dad involved with Jack & what, if any, concerns does he have?

19-Aug-12 17:42 | BecciCath



@ProfSocialWork @SWSCmedia Yes and after 2nd referral within a month a complete assessment of child & mother was needed #swscmedia

19-Aug-12 17:42 | lillieputian



@Charlotte2218 @itsmotherswork @swscmedia :) That's awesome! x

19-Aug-12 17:42 | Queen_Claire



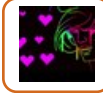
@ProfSocialWork Mmm non apart from referral to counselling for Jacks mother? #SWSCmedia

19-Aug-12 17:43 | jlwestwood



1. Would you have done differently? if yes what & would it have influenced outcomes? 2. Was social worker negligent? #SWSCmedia

19-Aug-12 17:43 | SWSCmedia



@SWSCmedia 2nd referral, more worrying. Very hard to see how core assessment was carried out w/o interagency involvement #SWSCmedia

19-Aug-12 17:43 | itsmotherswork



@SWSCmedia looking at case study again <http://t.co/GR2LdOB7> 1st visit lots of postives #swscmedia re family & most would close

19-Aug-12 17:43 | ProfSocialWork



RT @ProfSocialWork: @SWSCmedia wld have asked about role of father in the case & more about mothers drinking. Would have explored resistance to check #swscmedia

19-Aug-12 17:44 | SWSCmedia



@ProfSocialWork @SWSCmedia I don't think child was talked to anywhere near enough, re: mother, alcohol, father, hospital trip #swscmedia

19-Aug-12 17:44 | lillieputian



@SWSCmedia a2 the mum gave "alcoholic" flags. Apology, never happened before, jack defending she never drinks, invites u too look around

19-Aug-12 17:44 | Pynda0



@Profsocialwork @stepupstudent3 What would you have done if still consent would have been refused? Go for CP? #SWSCmedia

19-Aug-12 17:45 | SWSCmedia



RT @stepupstudent3: #SWSCmedia @SWSCmedia With mums refusal on the first occasion - definately would have pushed for consent on the second incident

19-Aug-12 17:45 | Canadian_Jai



@SWSCmedia gain consent to share use your best interpersonal skills #SWSCmedia

19-Aug-12 17:45 | jlwestwood



@SWSCmedia a kid of an alcoholic will never admit in front of the parent how much they drink... Alcoholism in the home is a "family secret"

19-Aug-12 17:45 | Pynda0



RT @jlwestwood: @ProfSocialWork some resistance on 1st assessment but sw should have followed up with support at 2nd referral #SWSCmedia

19-Aug-12 17:45 | SWSCmedia



"@BecciCath: @SWSCmedia #SWSCmedia 'middle class' family&home cloud view? Refusal to allow contact with schl shld've concerned SW" agree.

19-Aug-12 17:45 | kch888



RT @ProfSocialWork: @jlwestwood realistically what other support is feasible for this family? #swscmedia M did detox & Jack off to boarding school.

19-Aug-12 17:46 | SWSCmedia



@SWSCmedia #SWSCmedia neglect might not have been initially visible, but need to scratch the surface. School check & convo with Dr 2 be sure

19-Aug-12 17:46 | BecciCath



@jlwestwood @ProfSocialWork but more awareness of jacks needs during holidays, perhaps fathers/families assistance beneficial #swscmedia

19-Aug-12 17:46 | lillieputian



RT @jlwestwood @ProfSocialWork Mmm non apart from referral to counselling for Jacks mother? #SWSCmedia

19-Aug-12 17:46 | SWSCmedia



@BecciCath @SWSCmedia agree about class but with school some families dont agree for SW to contact school #swscmedia 1/2

19-Aug-12 17:47 | ProfSocialWork



@stepupstudent3 @swscmedia that's good to hear - Jacks mum could do with a wake up call! How would you push? #SWSCmedia

19-Aug-12 17:47 | jlwestwood



@BecciCath @SWSCmedia #SWSCmedia also if this was a CP concern how much time was spent with the child? Complacent angle cast on the SW here.

19-Aug-12 17:47 | kch888



@BecciCath @SWSCmedia school has a responsibility to refer if they are concerned, works both ways, info sharing #swscmedia

19-Aug-12 17:47 | ProfSocialWork



With hindsight it is clear that mum would have refused any sort of consent to contact agencies. #SWSCmedia

19-Aug-12 17:48 | SWSCmedia



RT @jlwestwood: @stepupstudent3 @swscmedia that's good to hear - Jacks mum could do with a wake up call! How would you push? #SWSCmedia

19-Aug-12 17:49 | SWSCmedia



@SWSCmedia I would question. Why she's refusing. #swscmedia

19-Aug-12 17:49 | Pynda0



RT @kch888: @BecciCath @SWSCmedia #SWSCmedia also if this was a CP concern how much time was spent with the child? Complacent angle cast on the SW here.

19-Aug-12 17:49 | SWSCmedia



@Melbaandmabel @jlwestwood agree and that's what makes it difficult #swscmedia

19-Aug-12 17:49 | ProfSocialWork



@SWSCmedia yes but would/could sw push for consent and father information earlier? #SWSCmedia

19-Aug-12 17:49 | jlwestwood



@angie5950 @swscmedia Hi, but if someone is reluctant to do checks does that mean we need to take it to cp for consent #swscmedia

19-Aug-12 17:50 | ProfSocialWork



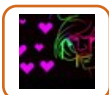
Question 3: Is there anything you would have done differently in second home visit & carry out core assessment? #SWSCmedia

19-Aug-12 17:51 | SWSCmedia



@jlwestwood @ProfSocialWork @SWSCmedia Yes, paperwork proved little beyond school placement & need for GP appt, Jack's position > #swscmedia

19-Aug-12 17:51 | lillieputian



@SWSCmedia Interesting to consider what would have come forward if checks had been carried out. GPs concerns were expressed to.. #SWSCmedia

19-Aug-12 17:51 | itsmotherswork



@Melbaandmabel @profsocialwork we seem to be getting stuck on "consent" as if it's an excuse not to pursue assessment? #SWSCmedia

19-Aug-12 17:51 | jlwestwood



@angie5950 @swscmedia or should law change & each time FCS receives referral we have authority to do checks? #swscmedia

19-Aug-12 17:51 | ProfSocialWork



@jlwestwood @ProfSocialWork @SWSCmedia < & potential for protecting mother needed considering #swscmedia

19-Aug-12 17:52 | lillieputian



@jlwestwood Could this make a difference in outcomes? & Can this be construed as negligence on the part of SWer? #SWSCmedia

19-Aug-12 17:52 | SWSCmedia



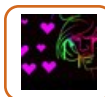
#swscmedia not all families agree to inter-agency checks @swscmedia and no matter your inter-personal skills u cant always convince them

19-Aug-12 17:52 | ProfSocialWork



@jlwestwood @swscmedia your point about the father is valid, however mote info is needed about him, thereby be reasons why he isn't around

19-Aug-12 17:52 | Melbaandmabel



@SWSCmedia If GPs concerns had been conveyed to CSC would have added an additional dimension, but Q if enough for CP?
#SWSCmedia

19-Aug-12 17:53 | itsmotherswork



@SWSCmedia would have to evidence risk of significant harm to further safeguarding enquiries? #SWA12 see Thorpe and Bilson 1998

19-Aug-12 17:54 | jlwestwood



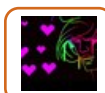
@SWSCmedia Proof of attending GP appt would be good, encouraged mother to see involvement as support rather than judgement #swscmedia

19-Aug-12 17:54 | lillieputian



@ProfSocialWork @jlwestwood @Melbaandmabel @SWSCmedia assessment will only be families narrative & SW narrative no other info #swscmedia

19-Aug-12 17:54 | ProfSocialWork



@SWSCmedia Also, what are the steps that would / could have been taken to ensure Jack had inhaler on night in question?
#SWSCmedia

19-Aug-12 17:54 | itsmotherswork



@ProfSocialWork @swscmedia then it's a safeguarding issue? #SWSCmedia

19-Aug-12 17:54 | jlwestwood



@itsmotherswork It wud have been a totally different case. Even then wud u keep case open even if Jack was in boarding school? #SWSCmedia

19-Aug-12 17:55 | SWSCmedia



@jlwestwood @swscmedia by having a honest conversation about mums feelings in refusal and clarifying my role as a sw. #SWSCmedia @SWSC media

19-Aug-12 17:55 | stepupstudent3



RT @lillieputian: @SWSCmedia Proof of attending GP appt would be good, encouraged mother to see involvement as support rather than judgement #swscmedia

19-Aug-12 17:55 | SWSCmedia



RT @angie5950: @ProfSocialWork @swscmedia as social workers we need to be assertive when it comes to child's welfare #SWSCmedia

19-Aug-12 17:55 | harperlevy



@ProfSocialWork @jlwestwood @swscmedia agreed. We are supposed to work together, why didn't health raise concerns, school nurse involvement?

19-Aug-12 17:55 | Melbaandmabel



@ProfSocialWork @swscmedia multi-agency checks are essential if we are to see the whole picture and not just a piece of jig-saw. #SWSCmedia

19-Aug-12 17:55 | angie5950



#SWSCmedia Could use the good cop bad cop routine, & visit with manager to get consent for IA checks. I've seen this work in practice

19-Aug-12 17:56 | BecciCath



@angie5950 @SWSCmedia yes but being too assertive will result in complaint from family. #swscmedia Need law & partner agency to take action.

19-Aug-12 17:56 | ProfSocialWork



@SWSCmedia Can a child of 13 consent to inter agency communication? Was mothers consent absolutely needed? #swscmedia

19-Aug-12 17:56 | lillieputian



@itsmotherswork That is a very important point. Can you elaborate on that please? #SWSCmedia

19-Aug-12 17:57 | SWSCmedia



@lillieputian @swscmedia good point from a children's rights perspective I agree! #SWSCmedia

19-Aug-12 17:57 | jlwestwood



RT @jlwestwood: @Melbaandmabel @profsocialwork we seem to be getting stuck on "consent" as if it's an excuse not to pursue assessment? #SWSCmedia

19-Aug-12 17:57 | SWSCmedia



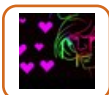
@stepupstudent3 @jlwestwood @swscmedia how many SWs get phone calls from GPs in this situation? Reality check!

19-Aug-12 17:57 | BillHicks123



@SWSCmedia #SWSC media - I would have arranged to meet with Jack outside of the home in the hope that more information was shared.

19-Aug-12 17:57 | stepupstudent3



@ProfSocialWork @angie5950 @swscmedia I would say no on referral but yes at core assessment.

#SWSCmedia

19-Aug-12 17:57 | itsmotherswork



@SWSCmedia this is why following up is critical when working with in-home clients. the letters could have been fake. School can give insight

19-Aug-12 17:57 | Pynda0



@jlwestwood @SWSCmedia yes then the option is to take it to cp to gain professional power to over ride #swscmedia

19-Aug-12 17:57 | ProfSocialWork



@SWSCmedia Yes, suspected this was case #swscmedia

19-Aug-12 17:57 | lillieputian



@jlwestwood @Melbaandmabel @profsocialwork Core assessment was carried out but again w/ interagency info thru mum. #SWSCmedia

19-Aug-12 17:58 | SWSCmedia



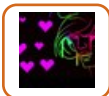
@SWSCmedia #SWSCmedia @itsmotherswork also, why no ques abt Jack being sent to boarding school & who was driver behind it & paying for it?

19-Aug-12 17:58 | BecciCath



@jlwestwood @SWSCmedia I can't find much on it, but in some situations age of child allows them right to consent to info sharing #swscmedia

19-Aug-12 17:58 | lillieputian



@jlwestwood @profsocialwork @swscmedia Is it? Doesn't that depend on what the risk of harm is that you're worried about? #SWSCmedia

19-Aug-12 17:59 | itsmotherswork



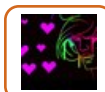
@BillHicks123 @Canadian_Jai include the hashtag #swscmedia so everyone can see

19-Aug-12 17:59 | ProfSocialWork



@ProfSocialWork #SWSCmedia @Angie5950 why the automatic assumption that family will complain? Wld family know processes & be able to?

19-Aug-12 18:00 | BecciCath



@SWSCmedia GP expressed concern to mother that she needed to pay more attention to Jack's asthma, but not clear that this...

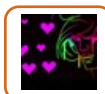
#SWSCmedia

19-Aug-12 18:02 | itsmotherswork



@SWSCmedia #swscmedia was it a case of mum packing Jack off, being aware of potential neglect building?

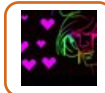
19-Aug-12 18:03 | BecciCath



@SWSCmedia ...in itself amounts to a CP concern without other factors also being present.

#SWSCmedia

19-Aug-12 18:04 | itsmotherswork



@SWSCmedia NICE guidance on this is interesting to look at.

#SWSCmedia

19-Aug-12 18:04 | itsmotherswork



@jlwestwood @SWSCmedia Thanks, I was trying to skim read DPA/ ECM for something :-) #swscmedia

19-Aug-12 18:04 | lillieputian



"@itsmotherswork: @ProfSocialWork @angie5950 @swscmedia I would say no on referral but yes at core assessment.

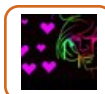
#SWSCmedia" > yes I agree

19-Aug-12 18:04 | angie5950



@ProfSocialWork #SWSCmedia was the asthma risk even identified?

19-Aug-12 18:05 | BecciCath



@BecciCath @profsocialwork @angie5950 Family should always know processes to complain. That's good professional practice.

#SWSCmedia

19-Aug-12 18:05 | itsmotherswork



@BillHicks123 @Canadian_Jai #swscmedia it can be, whats the best way to change it?

19-Aug-12 18:06 | ProfSocialWork



@ProfSocialWork @swscmedia there seems to be a view that assertive is aggressive; it's not. It's acting with fairness + balance. #SWSCmedia

19-Aug-12 18:06 | angie5950



We have reached the top of the hour. But do continue using hashtag #SWSCMEDIA to share everything #socialwork & #socialcare #SWSCmedia

19-Aug-12 18:06 | SWSCmedia



Hindsight is important but in practice it is foresight that is essential... #SWSCmedia

19-Aug-12 18:06 | SWSCmedia



This case reflects the complications of more complex dynamics perceived as "low risk" cases. #SWSCmedia

19-Aug-12 18:07 | SWSCmedia



Statistics & #SCR show that it is often such cases bouncing off the bottom of "Low Risk" threshold that lead to tragic outcomes. #SWSCmedia

19-Aug-12 18:07 | SWSCmedia



RT @angie5950: @ProfSocialWork @swscmedia there seems to be a view that assertive is aggressive; it's not. It's acting with fairness + balance. #SWSCmedia

19-Aug-12 18:07 | ProfSocialWork



@BecciCath @Angie5950 how to make complaints against staff #swscmedia

19-Aug-12 18:10 | ProfSocialWork



@ProfSocialWork @swscmedia yes there are always competing factors but child's welfare paramount. #SWSCmedia

19-Aug-12 18:11 | angie5950



@ProfSocialWork @beccicath @angie5950 Completely agree. An important part of building confidence and trust in the system. #SWSCmedia

19-Aug-12 18:11 | itsmotherswork



Join us for a special debate & presentation of 4 research papers on Parental Substance Misuse: Tuesday 11:00 AM to 12:30 BST (UK) #SWSCmedia

19-Aug-12 18:11 | SWSCmedia



@BecciCath @Angie5950 More transparent to tell families, options instead of being too assertive as partnership work is important #swscmedia

19-Aug-12 18:11 | ProfSocialWork



@angie5950 @profsocialwork @swscmedia good point I agree #SWSCmedia

19-Aug-12 18:12 | jlwestwood



RT @BecciCath: #SWSCmedia really interesting debate (as usual). So many threads & learning opportunities to help reflections on practices

19-Aug-12 18:12 | SWSCmedia



RT @stepupstudent3: @SWSCmedia #SWSC media - I would have arranged to meet with Jack outside of the home in the hope that more information was shared.

19-Aug-12 18:12 | SWSCmedia



@ProfSocialWork @beccicath in my experience being upfront at start with such matters cements a good working relationship. #SWSCmedia

19-Aug-12 18:12 | angie5950



@ProfSocialWork @Angie5950 #SWSCmedia Agree, but wonder if that prompts spurious complaints & belief amongst families that work'll b shoddy?

19-Aug-12 18:13 | BecciCath



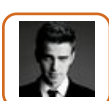
@Ermintrude2 yes I agree. In NSPCC we always seek feedback from involvement and even have young people's participation to improve #SWSCmedia

19-Aug-12 18:14 | angie5950



RT @angie5950: @ProfSocialWork @swscmedia there seems to be a view that assertive is aggressive; it's not. It's acting with fairness + balance. #SWSCmedia

19-Aug-12 18:14 | SWSCmedia



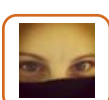
@angie5950 @BecciCath agree & the reason I raise it is due to the SCR in Birmingham where this affected SW decision making #swscmedia

19-Aug-12 18:14 | ProfSocialWork



RT @ProfSocialWork: @SWSCmedia looking at case study again <http://t.co/GR2LdOB7> 1st visit lots of postives #swscmedia re family & most would close

19-Aug-12 18:14 | SWSCmedia



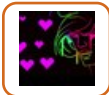
RT @SWSCmedia: This case reflects the complications of more complex dynamics perceived as "low risk" cases. #SWSCmedia

19-Aug-12 18:14 | Canadian_Jai



IGreat debate...lots to reflect on #SWSCmedia @SWSCmedia

19-Aug-12 18:17 | stepupstudent3



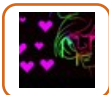
@angie5950 @profsocialwork @beccicath
This is moment to mention balance of support & challenge in restorative approaches.
#SWSCmedia

19-Aug-12 18:17 | itsmotherswork



RT @stepupstudent3: IGreat debate...lots to reflect on #SWSCmedia @SWSCmedia

19-Aug-12 18:17 | SWSCmedia



@angie5950 @profsocialwork @beccicath
'Working with' does not involve abdicating responsibility for being clear abt boundaries.
#SWSCmedia

19-Aug-12 18:18 | itsmotherswork



@angie5950 @BecciCath here individual dynamics need to be considered & the way we view assertiveness
#swscmedia has diff meaning 1/2

19-Aug-12 18:18 | ProfSocialWork



@angie5950 @BecciCath for different people & the way it is expressed #swscmedia human interaction complex
IMO

19-Aug-12 18:19 | ProfSocialWork



@stepupstudent3 Happy you enjoyed it & Thank you for sharing views. #SWSCmedia

19-Aug-12 18:19 | SWSCmedia



@ProfSocialWork @@itsmotherswork I wonder what would have happened in this case if a family group
conference had been called? #SWSCmedia

19-Aug-12 18:21 | angie5950



@itsmotherswork @angie5950 @BecciCath agree was trying to say that #swscmedia

19-Aug-12 18:22 | ProfSocialWork



@angie5950 @ProfSocialWork @itsmotherswork Good question... We'll be discussing such a case in future
debates @SWSCmedia #SWSCmedia

19-Aug-12 18:23 | SWSCmedia



@angie5950 @itsmotherswork yes would have been interesting #swscmedia

19-Aug-12 18:23 | ProfSocialWork



RT @angie5950: @ProfSocialWork @swscmedia there seems to be a view that assertive is aggressive; it's not.
It's acting with fairness + balance. #SWSCmedia

19-Aug-12 18:25 | strictlyJessa



@SWSCmedia @profsocialwork @itsmotherswork I've got to go now. I didn't intend to join in but it's such an
interesting subject. #SWSCmedia

19-Aug-12 18:26 | angie5950



@GCUswsociety an interesting debate raises issues re assessment and consent re information sharing thanks
#SWSCmedia

19-Aug-12 18:26 | jlwestwood