

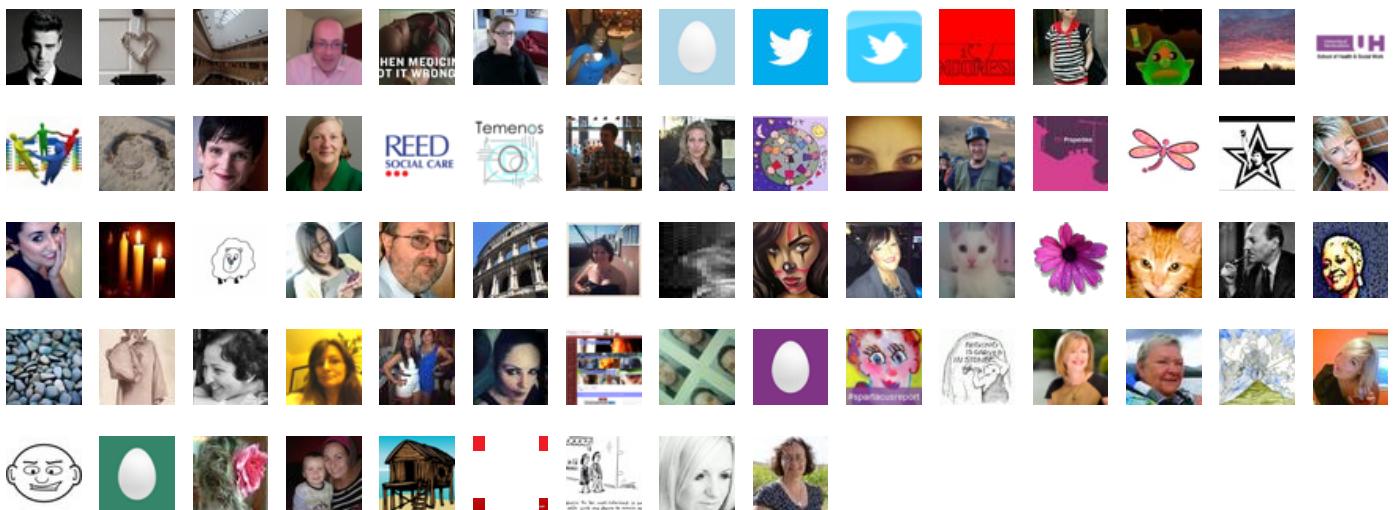
## @SWSCMedia Debate on 11 December 2012

Solution focused Approach & Partnership Working in Social Work with Dr. Neil Thompson

## Trending Words

#swscmedia, @drneilthompson, rt, @swscmedia, &, @profsocialwork, #socialwork, @drneilthompson:, approach, @pairadocs\_xiii,

## Event Participants





@ProfSocialWork @siblings2gether @swscmedia I'll be watching but not likely commenting :)

11-Dec-12 19:54 | opinionatedpavs



Partnership+Empowerment: by Dr. Neil Thompson <http://t.co/qlJYSyIY> via @swscmedia << this is #mustread for anyone interested in #socialwork

11-Dec-12 19:56 | ProfSocialWork



@opinionatedpavs @siblings2gether @SWSCmedia why? its an important topic & from your tweets you have good ideas

11-Dec-12 19:58 | ProfSocialWork



RT @ProfSocialWork: Partnership+Empowerment: by Dr. Neil Thompson <http://t.co/qlJYSyIY> via @swscmedia << this is #mustread for anyone interested in #socialwork

11-Dec-12 19:58 | Canadian\_Jai



@opinionatedpavs @siblings2gether @SWSCmedia also different view points enrich discussions & can make some1 think abt something differently

11-Dec-12 19:58 | ProfSocialWork



RT @ProfSocialWork: Partnership+Empowerment: by Dr. Neil Thompson <http://t.co/qlJYSyIY> via @swscmedia << this is #mustread for anyone interested in #socialwork

11-Dec-12 19:59 | sangeeta\_k



Welcome to @SWSCmedia debate on Solution Focused #SocialWork with @DrNeilThompson #SWSCmedia #socialcare

11-Dec-12 20:00 | SWSCmedia



@DrNeilThompson is an independent writer, educator & adviser & a member of @SWSCMedia Expert Panel. #SWSCmedia

11-Dec-12 20:00 | SWSCmedia



@DrNeilThompson has developed an online professional development programme which he tutors <http://t.co/qbSHDLYe> #SWSCmedia #socialwork

11-Dec-12 20:00 | SWSCmedia



You can get more info about @DrNeilThompson's work including blog & Tip of the Week, at <http://t.co/qbSHDLYe> #SWSCmedia

11-Dec-12 20:00 | SWSCmedia



When I first trained as a social worker over 30 years ago there was a strong emphasis on the social worker as a problem solver. #SWSCMedia

11-Dec-12 20:01 | DrNeilThompson



Please welcome @DrNeilThompson who will share a #TwitterSpeech with us. #SWSCmedia #socialwork #socialcare

11-Dec-12 20:01 | SWSCmedia



But over the years I've seen the focus shift away from problem solving which now gets little mention most of the time. #SWSCmedia

11-Dec-12 20:01 | DrNeilThompson



RT @DrNeilThompson: When I first trained as a social worker over 30 years ago there was a strong emphasis on the social worker as a problem solver. #SWSCMedia

11-Dec-12 20:01 | SWSCmedia



I regularly meet newly qualified soc wrks who've never thought of sw in this way. It's an approach many are not familiar with. #SWSCmedia

11-Dec-12 20:01 | DrNeilThompson



Wider #SocialPolicy shapes this: managerialism tries to fit square peg of public service into the round hole of a business model. #SWSCmedia

11-Dec-12 20:02 | DrNeilThompson



RT @DrNeilThompson: When I first trained as a social worker over 30 years ago there was a strong emphasis on the social worker as a problem solver. #SWSCMedia

11-Dec-12 20:02 | deanothemonk



This leads to a consumerist model where the emphasis is on providing services in an effort to reduce levels of risk. #SWSCmedia

11-Dec-12 20:02 | DrNeilThompson



RT @DrNeilThompson: There are many reasons for this but 2 main ones are (i) an increasing emphasis on risk & (ii) a major focus on service delivery. #SWSCmedia

11-Dec-12 20:02 | SWSCmedia



RT @DrNeilThompson: Wider #SocialPolicy shapes this: managerialism tries to fit square peg of public service into the round hole of a business model. #SWSCmedia

11-Dec-12 20:02 | SWSCmedia



The client has become a 'service user', a recipient of a service, rather than a partner in a problem-solving process. #SWSCmedia

11-Dec-12 20:02 | DrNeilThompson



@ProfSocialWork @opinionatedpavs @SWSCmedia Conference in FEB 13 about outcomes for LAC, not a single Careleaver invited? any ideas

11-Dec-12 20:02 | siblings2gether



The traditional focus on problem solving (to prevent the need for services) has faded into the background. #SWSCmedia

11-Dec-12 20:03 | DrNeilThompson



Of course, we will always need services, but the current emphasis puts the cart before the horse. We need to refocus. #SWSCmedia

11-Dec-12 20:03 | DrNeilThompson



@DrNeilThompson: This leads to a consumerist model where emphasis is on providing services in an effort to reduce levels of risk. #SWSCmedia

11-Dec-12 20:03 | SWSCmedia



In adult services we have a new focus on reablement which reflects the need to move away from a reliance on service provision. #SWSCmedia

11-Dec-12 20:03 | DrNeilThompson



But many people still tell me that they find themselves driving to people's homes thinking about what services they can offer. #SWSCmedia

11-Dec-12 20:03 | DrNeilThompson



RT @DrNeilThompson: The client has become a 'service user', a recipient of a service, rather than a partner in a problem-solving process. #SWSCmedia

11-Dec-12 20:03 | SWSCmedia



RT @ProfSocialWork: check it out... its starting... follow the hashtag #swscmedia

11-Dec-12 20:04 | babyhart



RT @DrNeilThompson The traditional focus on problem solving (to prevent the need for services) has faded into the background. #SWSCmedia

11-Dec-12 20:04 | SWSCmedia



Of course, I'm not saying that problem solving doesn't feature in today's social work, just that it has lost its primary role. #SWSCmedia

11-Dec-12 20:04 | DrNeilThompson



RT @DrNeilThompson: In adult services we have a new focus on reablement which reflects the need to move away from a reliance on service provision. #SWSCmedia

11-Dec-12 20:04 | SWSCmedia



RT @DrNeilThompson: But many people still tell me that they find themselves driving to people's homes thinking about what services they can offer. #SWSCmedia

11-Dec-12 20:04 | SWSCmedia



RT @DrNeilThompson: In children's services I hear about children in need of safeguarding whose families may be receiving 5 or 6 different services... #SWSCmedia

11-Dec-12 20:04 | SWSCmedia



RT @DrNeilThompson: Causing all sorts of problems of coordination & very confusing for the family without necessarily protecting the child from harm #SWSCmedia

11-Dec-12 20:04 | SWSCmedia



Problem solving is an important basis for partnership, as working together to explore solutions provides a firm base. #SWSCmedia

11-Dec-12 20:05 | DrNeilThompson



RT @DrNeilThompson: The client has become a 'service user', a recipient of a service, rather than a partner in a problem-solving process. #SWSCmedia

11-Dec-12 20:05 | ProfSocialWork



It provides a shared focus that can make it easier for us to work together, with clarity about the process we are engaged in. #SWSCmedia

11-Dec-12 20:05 | DrNeilThompson



RT @DrNeilThompson: Causing all sorts of problems of coordination & very confusing for the family without necessarily protecting the child from harm #SWSCmedia

11-Dec-12 20:05 | HarleyCAngel



Of course, some people will insist on services, but that is where our negotiation skills come in to help refocus on solutions. #SWSCmedia

11-Dec-12 20:05 | DrNeilThompson



RT @DrNeilThompson: Of course, I'm not saying that problem solving doesn't feature in today's social work, just that it has lost its primary role. #SWSCmedia

11-Dec-12 20:05 | SWSCmedia



The effort required to negotiate effectively can be more than repaid with the progress made and the dependency avoided. #SWSCmedia

11-Dec-12 20:06 | DrNeilThompson



At the end of the day it is solutions that people want, not necessarily services, but we may need to help them understand that. #SWSCmedia

11-Dec-12 20:06 | DrNeilThompson



@DrNeilThompson Problem solving is important basis for partnership as working together to explore solutions provides a firm base. #SWSCmedia

11-Dec-12 20:06 | SWSCmedia



RT @DrNeilThompson: When I first trained as a social worker over 30 years ago there was a strong emphasis on the social worker as a problem solver. #SWSCMedia

11-Dec-12 20:06 | beccitrafford



#swscmedia hashtag looking awesome Neil Thompson absolute legend... #socialwork at its best

11-Dec-12 20:07 | ProfSocialWork



RT @DrNeilThompson: Of course, some people will insist on services, but that is where our negotiation skills come in to help refocus on solutions. #SWSCmedia

11-Dec-12 20:07 | SWSCmedia



Many people have told me that they felt their degree did not prepare them for a problem-solving approach. #SWSCmedia

11-Dec-12 20:07 | DrNeilThompson



But my experience is that degree programmes vary significantly and it is not wise to generalise. #SWSCmedia

11-Dec-12 20:07 | DrNeilThompson



RT @ProfSocialWork: #swscmedia hashtag looking awesome Neil Thompson absolute legend... #socialwork at its best

11-Dec-12 20:07 | Canadian\_Jai



However, when I talk about problem-solving methods and approaches on training courses participants lap them up. #SWSCmedia

11-Dec-12 20:07 | DrNeilThompson



@DrNeilThompson: Effort required to negotiate effectively can be more than repaid with progress made & the dependency avoided. #SWSCmedia

11-Dec-12 20:07 | SWSCmedia



They particularly like the problem-solving tools that I talk about and see them as a useful bridge between theory and practice. #SWSCmedia

11-Dec-12 20:07 | DrNeilThompson



RT @DrNeilThompson: At the end of the day it is solutions that people want, not necessarily services, but we may need to help them understand that. #SWSCmedia

11-Dec-12 20:07 | SWSCmedia



My book, People Problems, was a follow up to my People Skills book. It contained 50 problem-solving tools. #SWSCmedia

11-Dec-12 20:08 | DrNeilThompson



RT @DrNeilThompson Many people have told me that they felt their degree did not prepare them for a problem-solving approach. #SWSCmedia

11-Dec-12 20:08 | ProfSocialWork



The new edition, renamed The People Solutions Sourcebook, contains 88 such tools + an extended essay on problem solving #SWSCmedia

11-Dec-12 20:08 | DrNeilThompson



RT @DrNeilThompson Many people have told me that they felt their degree did not prepare them for a problem-solving approach. #SWSCmedia

11-Dec-12 20:08 | SWSCmedia



Of course, a problem solving approach will not bring a 100% success rate, as no approach will do that. #SWSCmedia

11-Dec-12 20:08 | DrNeilThompson



RT @DrNeilThompson But my experience is that degree programmes vary significantly and it is not wise to generalise. #SWSCmedia

11-Dec-12 20:08 | SWSCmedia



The current emphasis on outcome-focused practice can help us to move in a problem-solving direction. #SWSCmedia

11-Dec-12 20:09 | DrNeilThompson



RT @DrNeilThompson My book, People Problems, was a follow up to my People Skills book. It contained 50 problem-solving tools. #SWSCmedia

11-Dec-12 20:09 | SWSCmedia



Though I know from many courses I've run on the subject that many people feel unconfident in moving away from a service emphasis. #SWSCmedia

11-Dec-12 20:09 | DrNeilThompson



RT @DrNeilThompson: However, I have learned over the years that it can bring far more progress than a 'consumerist' approach focusing on services. #SWSCmedia

11-Dec-12 20:09 | Canadian\_Jai



There are of course, more risks involved in a problem-solving approach but being risk averse can prevent us from being effective. #SWSCmedia

11-Dec-12 20:09 | DrNeilThompson



@DrNeilThompson The new ed renamed The People Solutions Sourcebook, contains 88 such tools + an extended essay on problem solving #SWSCmedia

11-Dec-12 20:09 | SWSCmedia



RT @DrNeilThompson: The client has become a 'service user', a recipient of a service, rather than a partner in a problem-solving process. #SWSCmedia

11-Dec-12 20:09 | aljch



Given the cutbacks, the devaluing of public services + increasing demand, the current consumerist approach is unsustainable. #SWSCmedia

11-Dec-12 20:09 | DrNeilThompson



However, I want us to focus on problem solving for professional reasons (effectiveness and values) not just financial ones. #SWSCmedia

11-Dec-12 20:10 | DrNeilThompson



RT @DrNeilThompson The current emphasis on outcome-focused practice can help us to move in a problem-solving direction. #SWSCmedia

11-Dec-12 20:10 | ProfSocialWork



We do a difficult job in what are currently very difficult circumstances, so the development of problem-solving skills ... #SWSCmedia

11-Dec-12 20:10 | DrNeilThompson



Can be of benefit to us all round, helping us to address our own problems within our organisations and beyond. #SWSCmedia

11-Dec-12 20:10 | DrNeilThompson



RT @DrNeilThompson: Given the cutbacks, the devaluing of public services + increasing demand, the current consumerist approach is unsustainable. #SWSCmedia

11-Dec-12 20:10 | Canadian\_Jai



Thank you for listening. I look forward to hearing your view. #SWSCmedia

11-Dec-12 20:10 | DrNeilThompson



RT @DrNeilThompson: Given the cutbacks, the devaluing of public services + increasing demand, the current consumerist approach is unsustainable. #SWSCmedia

11-Dec-12 20:10 | SWSCmedia



amazing twitter speech... #swscmedia how can we change the culture of #socialwork to focus more on problem solving approach?

11-Dec-12 20:12 | ProfSocialWork



@DrNeilThompson I am quite surprised that empowerment based practice is not widespread. Here in Canada it is or claims to be. #SWSCmedia

11-Dec-12 20:12 | Canadian\_Jai



RT @ProfSocialWork: MT @DrNeilThompson ..more risks involved in a problem-solving approach but being risk averse can prevent us from being effective. #SWSCmedia

11-Dec-12 20:13 | Canadian\_Jai



@DrNeilThompson Does problem-solving approach work for psychotherapy services as well as direct services? #SWSCmedia

11-Dec-12 20:13 | pairadocs\_xiii



RT @SWSCmedia: Thank you @DrNeilThompson for a great speech. #SWSCmedia

11-Dec-12 20:13 | Canadian\_Jai



RT @SWSCmedia: Question 1: What is a Solution Focused Approach? & How can #SocialWorkers adopt that approach? #SWSCmedia #socialwork #socialcare

11-Dec-12 20:13 | Canadian\_Jai



@DrNeilThompson Not sure I agree with the premise. I see #socialworkers using problem-solving skills with CYP & fam all the time #swscmedia

11-Dec-12 20:13 | ForSocialWork



RT @SWSCmedia: Question 1: What is a Solution Focused Approach? & How can #SocialWorkers adopt that approach? #SWSCmedia #socialwork #socialcare

11-Dec-12 20:14 | carl\_spaul



#swscmedia also interested in risk. outcome based could increase risk, what is the best way to manage this @drneilthompson

11-Dec-12 20:15 | ProfSocialWork



@SWSCmedia It looks at exceptions to problem situations to help us use what is going right to better understand what is going wrong

11-Dec-12 20:15 | DrNeilThompson



RT @ProfSocialWork: #swscmedia also interested in risk. outcome based could increase risk, what is the best way to manage this @drneilthompson

11-Dec-12 20:16 | Canadian\_Jai



RT @ForSocialWork: @DrNeilThompson Not sure I agree with the premise. I see #socialworkers using problem-solving skills with CYP & fam all the time #swscmedia

11-Dec-12 20:16 | Canadian\_Jai



@DrNeilThompson what are some of the top tips for refocusing & taking it back to problem solving #swscmedia ? 1/2

11-Dec-12 20:16 | ProfSocialWork



RT @DrNeilThompson: @SWSCmedia It looks at exceptions to problem situations to help us use what is going right to better understand what is going wrong

11-Dec-12 20:16 | SWSCmedia



@DrNeilThompson agree with what you are saying & I think such an approach to help change #socialwork in uk 2/2 #swscmedia

11-Dec-12 20:17 | ProfSocialWork



@DrNeilThompson also really appreciate how practical you are & how aware you are of current state of #socialwork #swscmedia < very in touch

11-Dec-12 20:18 | ProfSocialWork



@DrNeilThompson In my experience social workers need more training on issues such as mental health &/or substance abuse, under- #swscmedia

11-Dec-12 20:18 | BrownLeisb



@DrNeilThompson You wrote an insightful piece on Partnership. How does that relate to Solution Focused Approach to #SocialWork? #SWSCmedia

11-Dec-12 20:18 | SWSCmedia



@ProfSocialWork #SWSCmedia By having a balanced approach to risk and not one that is mainly governed by anxiety which creates more problems

11-Dec-12 20:18 | DrNeilThompson



@ProfSocialWork @DrNeilThompson Excellent question. How can we work within current guidelines and expectations to encourage this? #Swscmedia

11-Dec-12 20:19 | Canadian\_Jai



@DrNeilThompson -standing these issues would mean that they would help more effectively, Alternatively, they should defer to the r#swscmedia

11-Dec-12 20:19 | BrownLeisb



@DrNeilThompson Excellent point. Please use the hashtag #SWSCMEDIA thank you. :-)

11-Dec-12 20:19 | SWSCmedia



@Neil\_C\_Aston agree but as @DrNeilThompson points out some nqsw feel unprepared #swscmedia by degree 1/2

11-Dec-12 20:19 | ProfSocialWork



@DrNeilThompson I don't agree. It is more than mere examples. #Socialworkers use problem-solving skills literally all the time. #swscmedia

11-Dec-12 20:19 | ForSocialWork



@DrNeilThompson @ProfSocialWork Can you elaborate what you mean by it being governed by " anxiety"? in what way? #swscmedia

11-Dec-12 20:20 | Canadian\_Jai



@DrNeilThompson I see because many 1st time therapy clients look to therapist to solve problem, i.e therapy as service #SWSCmedia

11-Dec-12 20:20 | pairadocs\_xiii



@DrNeilThompson other services who do and then take the role of co-ordinating services and monitoring the situation #swscmedia

11-Dec-12 20:20 | BrownLeisb



@BrownLeisb Could you explain a bit further? Thank you. cc: @DrNeilThompson #SWSCmedia

11-Dec-12 20:20 | SWSCmedia



@SWSCmedia Problem solving gives basis for partnership in the sense that we can work together towards agreed solutions - negotiation is key

11-Dec-12 20:20 | DrNeilThompson



@Neil\_C\_Aston there are lots of articles in mags & sector website there is evidence of this view #swscmedia  
@DrNeilThompson

11-Dec-12 20:20 | ProfSocialWork



@ForSocialWork #SWSCmedia We'll have to agree to differ I regularly train social workers who acknowledge that their culture is service led

11-Dec-12 20:22 | DrNeilThompson



@pairadocs\_xiii @DrNeilThompson I would suggest that the way to get a client to engage is to demonstrate understanding of the #swscmedia

11-Dec-12 20:22 | BrownLeisb



@pairadocs\_xiii Therapy is different. therapist usually chooses a type of therapy they practice by. Some are empowerment based. #SWSCmedia

11-Dec-12 20:22 | Canadian\_Jai



@SocialWorkKent @DrNeilThompson The debate is about Solution Focused Approach to #SocialWork #SWSCmedia

11-Dec-12 20:22 | SWSCmedia



@DrNeilThompson which then has a negative environment for everyone. Shld #socialwork have a culture change? 2/2 #swscmedia

11-Dec-12 20:23 | ProfSocialWork



@pairadocs\_xiii @DrNeilThompson issues/problems faced by the client and to be less demanding and/or judgemental #swscmedia

11-Dec-12 20:23 | BrownLeisb



@Canadian\_Jai @ProfSocialWork #SWSCmedia Regular theme in discussions on my risk mangement courses is how the whole arena is anxiety driven

11-Dec-12 20:23 | DrNeilThompson



RT @pairadocs\_xiii @DrNeilThompson So how does one engage client in working collaboratively towards solution? #SWSCmedia #socialwork

11-Dec-12 20:23 | SWSCmedia



Excellent questions from @pairadocs\_xiii @DrNeilThompson #SWSCmedia #socialwork

11-Dec-12 20:24 | SWSCmedia



@Neil\_C\_Aston @DrNeilThompson dont forget your hashtag #swscmedia so everyone can see your tweets.

11-Dec-12 20:24 | ProfSocialWork



@DrNeilThompson @ForSocialWork I agree. I have seen SU who were very dependent on services and practitioners encouraged behavior. #SWSCmedia

11-Dec-12 20:24 | Canadian\_Jai



RT @DrNeilThompson: @Canadian\_Jai @ProfSocialWork #SWSCmedia Regular theme in discussions on my risk mangement courses is how the whole arena is anxiety driven

11-Dec-12 20:24 | AnxietyNewsP



@DrNeilThompson Fair enough. I regularly manage #socialworkers in large numbers who demonstrate excellent problem-solving skills #swscmedia

11-Dec-12 20:24 | ForSocialWork



RT @Canadian\_Jai: @DrNeilThompson I am quite surprised that empowerment based practice is not widespread. Here in Canada it is or claims to be. #SWSmedia

11-Dec-12 20:24 | DeniseT01



@Neil\_C\_Aston @DrNeilThompson there are lots of difficulties on placement for lots of reasons #swscmedia 1/2

11-Dec-12 20:24 | ProfSocialWork



@ForSocialWork #SWSCmedia Good to hear it. We need more of that

11-Dec-12 20:25 | DrNeilThompson



RT @Neil\_C\_Aston @DrNeilThompson surely that's learnt & tested on placement? That's my experience. Academia can only do so much #SWSCmedia

11-Dec-12 20:25 | SWSCmedia



@Neil\_C\_Aston @DrNeilThompson in our team we have had lots of problems from #socialwork ers leaving & the student loses pe #swscmedia 1/2

11-Dec-12 20:26 | ProfSocialWork



RT @DrNeilThompson: My book, People Problems, was a follow up to my People Skills book. It contained 50 problem-solving tools. #SWSCmedia

11-Dec-12 20:26 | LynseyDavison12



@BrownLeisb @drneilthompson I agree ...but I think it also means therapist does not assume role of expert, client knows solution #SWSCmedia

11-Dec-12 20:26 | pairadocs\_xiii



@Neil\_C\_Aston @DrNeilThompson to al sorts #swscmedia 2/2

11-Dec-12 20:26 | ProfSocialWork



@BrownLeisb @ProfSocialWork #SWSCmedia Yes, that's what comes up on the risk courses I do. We can easily lose sight of problems + solutions

11-Dec-12 20:26 | DrNeilThompson



@DrNeilThompson You wrote an insightful piece on Partnership. How does that relate to Solution Focused Approach in #SocialWork? #SWSCmedia

11-Dec-12 20:26 | SWSCmedia



@DrNeilThompson Social workers often creative. However I find that organisational structures & processes often risk adverse #SWSCmedia

11-Dec-12 20:26 | AngieBartoli



RT @DrNeilThompson: @SWSCmedia Problem solving gives basis for partnership in the sense that we can work together towards agreed solutions - negotiation is key

11-Dec-12 20:27 | SWSCmedia



@Neil\_C\_Aston @DrNeilThompson interesting.. think it has more to do with the way an individual thinking & training received #swscmedia

11-Dec-12 20:27 | ProfSocialWork



@pairadocs\_xiii @BrownLeisb #SWSCmedia Yes, that's part of empowerment - helping people find their own solutions where possible

11-Dec-12 20:27 | DrNeilThompson



@DrNeilThompson @SWSCmedia I would suggest that that has limitations, & that service user consultation would be a far more #swscmedia

11-Dec-12 20:27 | BrownLeisb



RT @ProfSocialWork: @Neil\_C\_Aston @DrNeilThompson interesting.. think it has more to do with the way an individual thinking & training received #swscmedia

11-Dec-12 20:28 | Canadian\_Jai



@DrNeilThompson @SWSCmedia effective way of understanding of what is going wrong #swscmedia

11-Dec-12 20:28 | BrownLeisb



RT @DrNeilThompson: @SWSCmedia Problem solving gives basis for partnership in the sense that we can work together towards agreed solutions - negotiation is key

11-Dec-12 20:28 | BrownLeisb



@DrNeilThompson @Canadian\_Jai which is a shame as a lot of the knowledge and information gets lost imo #swscmedia 1/2

11-Dec-12 20:29 | ProfSocialWork



RT @SWSCmedia: RT @Neil\_C\_Aston @DrNeilThompson surely that's learnt & tested on placement? That's my experience. Academia can only do so much #SWSCmedia

11-Dec-12 20:29 | BrownLeisb



@pairadocs\_xiii @BrownLeisb @DrNeilThompson SU may not always know solution but working together does encourage self-efficacy. #swscmedia

11-Dec-12 20:29 | Canadian\_Jai



RT @pairadocs\_xiii: @Canadian\_Jai I agree but empowering client should in my opinion always be foremost regardless of type of therapy. #SWSCmedia

11-Dec-12 20:29 | SWSCmedia



@TrainBeaconHill @pairadocs\_xiii #SWSCmedia Yes, particularly around nonverbal comm - I often have to emphasise how important this is

11-Dec-12 20:29 | DrNeilThompson



@Neil\_C\_Aston @ProfSocialWork @DrNeilThompson #SWSCmedia . I hope new skills day curric will bridge gap between academic and pract Ing 1/2

11-Dec-12 20:29 | Foggers2



@Canadian\_Jai @pairadocs\_xiii @BrownLeisb #SWSCmedia Yes, I very much agree

11-Dec-12 20:30 | DrNeilThompson



RT @DrNeilThompson: The client has become a 'service user', a recipient of a service, rather than a partner in a problem-solving process. #SWSCmedia

11-Dec-12 20:30 | samcchange



@pairadocs\_xiii @Canadian\_Jai agree and I think empower can sometimes be misunderstood in #socialwork 1/2 #swscmedia

11-Dec-12 20:30 | ProfSocialWork



@drneilthompson #swscmedia Lots of @socialwork texts say what SF Approach is but not give clear examples of how to do it. Does your book?

11-Dec-12 20:30 | SPSehmi



RT @DrNeilThompson: Wider #SocialPolicy shapes this: managerialism tries to fit square peg of public service into the round hole of a business model. #SWSCmedia

11-Dec-12 20:30 | samcchange



@pairadocs\_xiii @Canadian\_Jai almost like it's something we give people #swscmedia which it is not 2/2

11-Dec-12 20:31 | ProfSocialWork



@pairadocs\_xiii Agree. In my country it was drilled into us that empowerment was crucial #SWSCmedia

11-Dec-12 20:31 | Canadian\_Jai



@pairadocs\_xiii @BrownLeisb @DrNeilThompson yes, helping them to explore the possibilities and to find the solution rather than #swscmedia

11-Dec-12 20:31 | BrownLeisb



@DrNeilThompson With the Cuts+Reduction in services can #socialworkers adopt a Solution Focused Approach in practice? #SWSCmedia #SocialWork

11-Dec-12 20:32 | SWSCmedia



@ProfSocialWork @canadian\_jai Absolutely, we can't give empowerment, client acquires it through the work. #SWSCmedia

11-Dec-12 20:32 | pairadocs\_xiii



@ProfSocialWork @pairadocs\_xiii Good point. How is it misunderstood? I mean from who's point of view the SW or SU? #swscmedia

11-Dec-12 20:32 | Canadian\_Jai



@Canadian\_Jai @pairadocs\_xiii in the UK empowerment is also really important #swscmedia core aspect of #socialwork 1/2

11-Dec-12 20:33 | ProfSocialWork



RT @SWSCmedia: Question 2: With the cuts & reduction in services can #socialworkers adopt a Solution Focused Approach? #SWSCmedia #SocialWork

11-Dec-12 20:33 | Canadian\_Jai



@Canadian\_Jai @pairadocs\_xiii but like with most things about how well are we doing it really? #swscmedia 2/2 #socialwork

11-Dec-12 20:33 | ProfSocialWork



@Canadian\_Jai @TrainBeaconHill @pairadocs\_xiii #SWSCmedia We learn the basics growing up but as professionals we need to be at a higher lvl

11-Dec-12 20:33 | DrNeilThompson



@Neil\_C\_Aston @ProfSocialWork @DrNeilThompson #SWSCmedia Not poss to generalise that age of learner affects ability 2 learn or apply skills

11-Dec-12 20:33 | Foggers2



@SWSCmedia @DrNeilThompson I was involved with Child Services, bipolar & at time heroin user & the level of ignorance about both #swscmedia

11-Dec-12 20:33 | BrownLeisb



@Canadian\_Jai @TrainBeaconHill @pairadocs\_xiii #SWSCmedia Tuning in to emotions, conveying warmth, winning trust, displaying confidence

11-Dec-12 20:34 | DrNeilThompson



RT @DrNeilThompson: At the end of the day it is solutions that people want, not necessarily services, but we may need to help them understand that. #SWSCmedia

11-Dec-12 20:34 | davies\_juliet



@ProfSocialWork @pairadocs\_xiii very true. So education seems consistent but put into practice not so easy. #SWSCmedia

11-Dec-12 20:34 | Canadian\_Jai



@DrNeilThompson @SPSehmi @socialwork & are there examples of how to do it & apply it? #swscmedia

11-Dec-12 20:34 | ProfSocialWork



@SWSCmedia @DrNeilThompson was frustrating and I felt very isolated and some disasterous decisions were made as consequence (now #swscmedia)

11-Dec-12 20:35 | BrownLeisb



RT @pairadocs\_xiii: @ProfSocialWork @canadian\_jai Absolutely, we can't give empowerment, client acquires it through the work. #SWSCmedia

11-Dec-12 20:35 | Canadian\_Jai



@SWSCmedia @DrNeilThompson acknowledged) which had a very negative impact on my son (who they were supposed to protect) #swscmedia I was not

11-Dec-12 20:36 | BrownLeisb



@BrownLeisb @DrNeilThompson Sorry to hear that. Hope things are better. #SWSCmedia

11-Dec-12 20:36 | SWSCmedia



@Foggers2 @Neil\_C\_Aston @ProfSocialWork #SWSCmedia Yes I agree

11-Dec-12 20:36 | DrNeilThompson



@SWSCmedia @DrNeilThompson listened to, as an assumption was made (in reports) that I was paranoid & delusional #swscmedia

11-Dec-12 20:36 | BrownLeisb



RT @DrNeilThompson: Given the cutbacks, the devaluing of public services + increasing demand, the current consumerist approach is unsustainable. #SWSCmedia

11-Dec-12 20:37 | LynnMSheridan



RT @DrNeilThompson: @Neil\_C\_Aston @ProfSocialWork @DrNeilThompson #SWSCmedia Possibly, although it all depends on what we learn from our life experience

11-Dec-12 20:37 | SWSCmedia



@DrNeilThompson @Neil\_C\_Aston agree & important to learn from experience & this helps us to change behaviour & to improve #swscmedia

11-Dec-12 20:37 | ProfSocialWork



@ProfSocialWork @SPSehmi @socialwork #SWSCmedia Yes, there are practice examples

11-Dec-12 20:37 | DrNeilThompson



RT @DrNeilThompson: Given the cutbacks, the devaluing of public services + increasing demand, the current consumerist approach is unsustainable. #SWSCmedia

11-Dec-12 20:37 | davies\_juliet



@SWSCmedia @DrNeilThompson yes and it is why I am now becoming involved in discussions like this with a view to helping improve #swscmedia

11-Dec-12 20:37 | BrownLeisb



@Neil\_C\_Aston @ProfSocialWork @DrNeilThompson Please use the hashtag #SWSCMEDIA so everyone can see your tweets. Thank you.

11-Dec-12 20:37 | SWSCmedia



@TrainBeaconHill @Foggers2 @Neil\_C\_Aston @DrNeilThompson dont forget your hashtag #swscmedia so we can all see your tweets :)

11-Dec-12 20:37 | ProfSocialWork



@SWSCmedia @DrNeilThompson services #swscmedia

11-Dec-12 20:38 | BrownLeisb



RT @BrownLeisb: @SWSCmedia @DrNeilThompson yes and it is why I am now becoming involved in discussions like this with a view to helping improve #swscmedia

11-Dec-12 20:38 | SWSCmedia



RT @pairadocs\_xiii: @Canadian\_Jai I agree but empowering client should in my opinion always be foremost regardless of type of therapy. #SWSCmedia

11-Dec-12 20:38 | BrownLeisb



@DrNeilThompson in your article u say u often encounter "negativity towards the ideas of partnership and empowerment" do u think #swscmedia

11-Dec-12 20:41 | ProfSocialWork



@BrownLeisb @DrNeilThompson Lots of ppl have specialities & can feel too busy to branch out. We must encourage time for training #swscmedia

11-Dec-12 20:41 | TrainBeaconHill



@DrNeilThompson With the cuts, people tend to become defensive, so are partnerships & a Solution Focused approach still possible? #SWSCmedia

11-Dec-12 20:41 | SWSCmedia



@Neil\_C\_Aston @ProfSocialWork #SWSCmedia Yes, I think it is important not to generalise as different people face different issues

11-Dec-12 20:41 | DrNeilThompson



Question 3: With the cuts, people tend to become defensive, are partnerships & a Solution Focused approach still possible? #SWSCmedia

11-Dec-12 20:41 | SWSCmedia



RT @SWSCmedia: @DrNeilThompson With the cuts, people tend to become defensive, so are partnerships & a Solution Focused approach still possible? #SWSCmedia

11-Dec-12 20:41 | lisaansell3



RT @DrNeilThompson: @SWSCmedia @DrNeilThompson #SWSCmedia Yes, all the more need to as a service-led culture is unsustainable. Solutions are never guaranteed

11-Dec-12 20:41 | SWSCmedia



@DrNeilThompson i agree with this and see it all the time when attending training. #swscmedia do u think 1 of the biggest difficulties 1/2

11-Dec-12 20:42 | ProfSocialWork



@DrNeilThompson #socialwork faces as a profession is the constant negativity from within the profession itself? #swscmedia 2/2

11-Dec-12 20:43 | ProfSocialWork



@SWSCmedia Yes, if we can get rid of the defensiveness. It becomes a vicious circle of low morale -> anxiety -> defensiveness -> low morale

11-Dec-12 20:43 | DrNeilThompson



RT @DrNeilThompson: @Neil\_C\_Aston @ProfSocialWork #SWSCmedia Yes, I think it is important not to generalise as different people face different issues

11-Dec-12 20:43 | Canadian\_Jai



@AngieBartoli @DrNeilThompson Same across public sector eg NHS. Standard processes = less risky than individuality. #swscmedia

11-Dec-12 20:43 | TrainBeaconHill



@ProfSocialWork #SWSCmedia Yes people regularly acknowledge on my training courses that their offices are plagued by a culture of negativity

11-Dec-12 20:44 | DrNeilThompson



RT @TrainBeaconHill: @BrownLeisb @DrNeilThompson Lots of ppl have specialities & can feel too busy to branch out. We must encourage time for training #swscmedia

11-Dec-12 20:44 | BrownLeisb



@DrNeilThompson Partnership working may challenge the Silos of services & may challenge/threaten existing power structures. 1/2 #SWSCmedia

11-Dec-12 20:45 | SWSCmedia



@DrNeilThompson @SWSCmedia agree quote "solutions are never guaranteed" << accepting this will help the profession #swscmedia

11-Dec-12 20:46 | ProfSocialWork



@DrNeilThompson How can #socialworkers overcome such fears & barriers & achieve a more integrated service through partnerships? #SWSCmedia

11-Dec-12 20:46 | SWSCmedia



RT @DrNeilThompson: @ProfSocialWork #SWSCmedia Yes people regularly acknowledge on my training courses that their offices are plagued by a culture of negativity

11-Dec-12 20:46 | ProfSocialWork



@DrNeilThompson @profsocialwork Oops sorry - meant Do not due, still getting hang of twitter chatting #SWSCmedia

11-Dec-12 20:46 | pairadocs\_xiii



@pairadocs\_xiii @ProfSocialWork #SWSCmedia I often talk about 'semi-burnout' which is sadly quite common and fuelled by low-morale cultures

11-Dec-12 20:47 | DrNeilThompson



RT @DrNeilThompson: @SWSCmedia Yes, if we can get rid of the defensiveness. It becomes a vicious circle of low morale -> anxiety -> defensiveness -> low morale

11-Dec-12 20:47 | SWSCmedia



RT @ProfSocialWork: @DrNeilThompson @SWSCmedia agree quote "solutions are never guaranteed" << accepting this will help the profession #swscmedia

11-Dec-12 20:47 | Canadian\_Jai



@DrNeilThompson & the impact this has on #socialworkers is huge. Think government & others are underestimating the impact #swscmedia 1/2

11-Dec-12 20:48 | ProfSocialWork



RT @AngieBartoli Been training PQ SW students all week & despite cuts, I have found them creative, positive & solution focussed #SWSCmedia

11-Dec-12 20:48 | SWSCmedia



@DrNeilThompson @profsocialwork Can you explain 'semi-burnout' ? #SWSCmedia

11-Dec-12 20:48 | pairadocs\_xiii



@SWSCmedia Pride confidence professionalism not losing sight of the big picture (including our values) using social media like this

11-Dec-12 20:48 | DrNeilThompson



@DrNeilThompson & its very difficult being in a negative environment all the time. it impacts our service delivery & moral #swscmedia 2/2

11-Dec-12 20:48 | ProfSocialWork



@SWSCmedia @AngieBartoli that;s cos they are students. That's why everyone loves taking a student.

11-Dec-12 20:48 | lisaansell3



@pairadocs\_xiii You are doing great... & Thank you for sharing. :-) @DrNeilThompson @ProfSocialWork #SWSCmedia

11-Dec-12 20:49 | SWSCmedia



@SWSCmedia @AngieBartoli 2 years in the job, what percentage of their class will still be in the job?

11-Dec-12 20:49 | lisaansell3



RT @SWSCmedia: RT @AngieBartoli Been training PQ SW students all week & despite cuts, I have found them creative, positive & solution focussed #SWSCmedia

11-Dec-12 20:49 | Canadian\_Jai



"@DrNeilThompson: @SWSCmedia + better leadership from the top" Agree that leadership is pivotal to this

11-Dec-12 20:50 | AngieBartoli



@DrNeilThompson #SWSCmedia Pride confidence professionalism not losing sight of the big picture (& our values) using social media like this

11-Dec-12 20:50 | SWSCmedia



@pairadocs\_xiii @ProfSocialWork #SWSCmedia Low confidence/ assertiveness low energy negativity cynicism defeatism but not quite full burnout

11-Dec-12 20:50 | DrNeilThompson



@SarahBarnes560 @KarlKnill pro-active is good #swscmedia

11-Dec-12 20:50 | ProfSocialWork



@SWSCmedia @AngieBartoli but are they not likely to become rapidly disillusioned in field #swscmedia when faced with lack of time/resources?

11-Dec-12 20:50 | BrownLeisb



RT @SWSCmedia: RT @pairadocs\_xiii @DrNeilThompson @profsocialwork Can you explain 'semi-burnout' ? #SWSCmedia #socialwork

11-Dec-12 20:50 | jessicajarvis



RT @AngieBartoli: I have been training PQ SW students all week & despite cuts, I have found them creative, positive & solution focussed #SWSCmedia

11-Dec-12 20:50 | ForSocialWork



@SWSCmedia @DrNeilThompson Partnering where there is clear collaborative identity and governance are strongest. YOT, CP process are exemplar

11-Dec-12 20:51 | nocombrick



@AngieBartoli @SWSCmedia #SWSCmedia Yes and I also think that as professionals we need to develop leadership, whether we are managers or not

11-Dec-12 20:51 | DrNeilThompson



RT @SWSCmedia: @DrNeilThompson Partnership working may challenge the Silos of services & may challenge/threaten existing power structures. 1/2 #SWSCmedia

11-Dec-12 20:51 | BrownLeisb



@DrNeilThompson Excellent point. But, Don't high pressures & high expectations w/ low support affect morale & #professionalism? #SWSCmedia

11-Dec-12 20:52 | SWSCmedia



RT @SWSCmedia: @DrNeilThompson #SWSCmedia Pride confidence professionalism not losing sight of the big picture (& our values) using social media like this

11-Dec-12 20:52 | Canadian\_Jai



@DrNeilThompson @pairadocs\_xiii could another characteristic of this be defeatism or defeatist attitude #swscmedia ?

11-Dec-12 20:52 | ProfSocialWork



RT @nocombrick: @SWSCmedia @DrNeilThompson Partnering where there is clear collaborative identity and governance are strongest. YOT, CP process are exemplar

11-Dec-12 20:52 | SWSCmedia



RT @BrownLeisb: @SWSCmedia @AngieBartoli but are they not likely to become rapidly disillusioned in field #swscmedia when faced with lack of time/resources?

11-Dec-12 20:52 | SWSCmedia



@DrNeilThompson @profsocialwork So assuming leadership role it's important to support SW experiencing these 'semi burnout' #SWSCmedia

11-Dec-12 20:53 | pairadocs\_xiii



RT @SWSCmedia: Question 3: With the cuts, people tend to become defensive, are partnerships & a Solution Focused approach still possible? #SWSCmedia

11-Dec-12 20:53 | DeniseT01



@SWSCmedia Yes which is why I think it is important that we work together and reaffirm our sense of collective professional identity

11-Dec-12 20:53 | DrNeilThompson



@DrNeilThompson wondering if you can say more about disguised compliance and partnership & empowerment? #swscmedia

11-Dec-12 20:54 | ProfSocialWork



@SWSCmedia #socialworkers The Focus will be budget led, I feel!!!!

11-Dec-12 20:54 | SarahBarnes560



@SWSCmedia @DrNeilThompson Many 'partnerships' mistake concensus as success. Collaborations formed from toil and disagreement often best...

11-Dec-12 20:54 | nocombrick



2/2 and want them to actively participate in their own intervention.#SWSCmedia

11-Dec-12 20:54 | Canadian\_Jai



@ProfSocialWork @pairadocs\_xiii #SWSCmedia Yes I often encounter people who don't realise how pessimistic they have become until I raise it

11-Dec-12 20:55 | DrNeilThompson



@ProfSocialWork @drneilthompson Seems this would definitely impede capacity to engage client in solution focused work. #SWSCmedia

11-Dec-12 20:55 | pairadocs\_xiii



@DrNeilThompson @pairadocs\_xiii this is very important. thanks its really made me think but also recognise that alot of ppl 1/2 #swscmedia

11-Dec-12 20:55 | ProfSocialWork



#SWSCmedia @SWSCmedia Fantastic Twitter debate tonight - Dr Neil Thompson leading. Check it out! #eswphd

11-Dec-12 20:56 | DeniseT01



@ProfSocialWork @karlknill #swscmedia NOT in the eyes of the LA....we are meddling in their processes even though decisions they make 1/2

11-Dec-12 20:56 | SarahBarnes560



RT @DrNeilThompson: Wider #SocialPolicy shapes this: managerialism tries to fit square peg of public service into the round hole of a business model. #SWSCmedia

11-Dec-12 20:56 | Little\_Em\_



@ProfSocialWork #SWSCmedia If we don't create genuine partnerships based on trust people will tell us what they think we want to hear

11-Dec-12 20:56 | DrNeilThompson



RT @DrNeilThompson: @ProfSocialWork #SWSCmedia If we don't create genuine partnerships based on trust people will tell us what they think we want to hear

11-Dec-12 20:57 | Canadian\_Jai



@DeniseT01 Thank you & Welcome to @SWSCmedia #SWSCmedia

11-Dec-12 20:57 | SWSCmedia



RT @DrNeilThompson: @SWSCmedia Yes which is why I think it is important that we work together and reaffirm our sense of collective professional identity

11-Dec-12 20:58 | SWSCmedia



@pairadocs\_xiii @ProfSocialWork #SWSCmedia Yes which is why I spend a lot of time tackling these issues in training, conferences etc

11-Dec-12 20:58 | DrNeilThompson



RT @SarahBarnes560 @SWSCmedia #socialworkers The Focus will be budget led, I feel!!!! #SWSCmedia

11-Dec-12 20:58 | SWSCmedia



RT @DrNeilThompson: When I first trained as a social worker over 30 years ago there was a strong emphasis on the social worker as a problem solver. #SWSCMedia

11-Dec-12 20:58 | ellejay87



@pairadocs\_xiii @DrNeilThompson I thinking coming to chats like this is positive being change makers for #socialwork? #swscmedia 2/2

11-Dec-12 20:59 | ProfSocialWork



@pairadocs\_xiii @DrNeilThompson and what else can we do? #swscmedia

11-Dec-12 20:59 | ProfSocialWork



@ProfSocialWork @pairadocs\_xiii #SWSCmedia Huge question but reaffirming professionalism is central (see my Practising Social Work book)

11-Dec-12 20:59 | DrNeilThompson



RT @DrNeilThompson: @ProfSocialWork #SWSCmedia If we don't create genuine partnerships based on trust people will tell us what they think we want to hear

11-Dec-12 20:59 | ProfSocialWork



@DrNeilThompson Could you please give #SocialWorkers a few final tips on Solution Focused Approach & Partnership? #SWSCmedia #SocialWork

11-Dec-12 21:00 | SWSCmedia



@Little\_Em\_ #SWSCmedia I know, I know. It is so sad, hence the subtitle of my Practising Social Wk book: meeting the professional challenge

11-Dec-12 21:00 | DrNeilThompson



@SarahBarnes560 @KarlKnill it is important that your views are listened to and discussed. #swscmedia that's what partnership is about +trust

11-Dec-12 21:01 | ProfSocialWork



RT @DrNeilThompson: @ProfSocialWork @pairadocs\_xiii #SWSCmedia Huge question but reaffirming professionalism is central (see my Practising Social Work book)

11-Dec-12 21:01 | ProfSocialWork



@DrNeilThompson @SWSCmedia but we have created a dependency culture esp in #mentalhealth, which is difficult to move away from.

11-Dec-12 21:01 | Little\_Em\_



@DrNeilThompson @Little\_Em\_Collaboration is key in healthcare (particularly mental health) now and should be in social work too #swscmedia

11-Dec-12 21:02 | TrainBeaconHill



RT @DrNeilThompson: @Little\_Em\_ #SWSCmedia I know, I know. It is so sad, hence the subtitle of my Practising Social Wk book: meeting the professional challenge

11-Dec-12 21:02 | Little\_Em\_



Thank you for joining & sharing your views & experiences Re Solution Focused Approach & Partnership in #SocialWork #SWSCmedia

11-Dec-12 21:02 | SWSCmedia



@DrNeilThompson @pairadocs\_xiii thanks will revisit it #swscmedia big problem and will take time to move it away from negative base.

11-Dec-12 21:02 | ProfSocialWork



@ProfSocialWork @karlknill #swscmedia yeah that's what I think....will put it to the test at our Review tomorrow.....Aaaaaahhhhhh!!!

11-Dec-12 21:02 | SarahBarnes560



RT @DrNeilThompson: There are of course, more risks involved in a problem-solving approach but being risk averse can prevent us from being effective. #SWSCmedia

11-Dec-12 21:02 | Little\_Em\_



@nocombrick @ProfSocialWork @pairadocs\_xiii #SWSCmedia Thanks, Sue is a SW stalwart

11-Dec-12 21:03 | DrNeilThompson



Thank you very much @DrNeilThompson for joining us today & for sharing your wisdom on Solution Focused #SocialWork @SWSCmedia #SWSCmedia

11-Dec-12 21:03 | SWSCmedia



Follow @MHChat for a discussion on "Emotional Intelligence" tomorrow evening 8:00 PM GMT/ 3:00 PM EST @MHchat #SWSCMedia #MentalHealth

11-Dec-12 21:03 | SWSCmedia



RT @TrainBeaconHill: @DrNeilThompson @Little\_Em\_Collaboration is key in healthcare (particularly mental health) now and should be in social work too #swscmedia

11-Dec-12 21:03 | SWSCmedia



@SWSCmedia Thanks again. If you don't already receive it why not sign up for free to my newsletter: <http://t.co/KEFbUYky>

11-Dec-12 21:03 | DrNeilThompson



I also have a free Tip of the Week and a blog at <http://t.co/RWRUKsT6> #SWSCmedia

11-Dec-12 21:04 | DrNeilThompson



@DrNeilThompson @Canadian\_Jai yes agree & service user does sound very empowering. need to let ppl define themselves #swscmedia

11-Dec-12 21:04 | ProfSocialWork



@SWSCmedia And finally, info about the new online learning programme I'll be tutoring is available from <http://t.co/Rl48Xut7>

11-Dec-12 21:04 | DrNeilThompson



RT @ProfSocialWork: @DrNeilThompson @Canadian\_Jai yes agree & service user does sound very empowering. need to let ppl define themselves #swscmedia

11-Dec-12 21:04 | Little\_Em\_



RT @DrNeilThompson: @SWSCmedia And finally, info about the new online learning programme I'll be tutoring is available from <http://t.co/Rl48Xut7>

11-Dec-12 21:05 | SWSCmedia



RT @DrNeilThompson: @SWSCmedia Thanks again. If you don't already receive it why not sign up for free to my newsletter: <http://t.co/KEFbUYky>

11-Dec-12 21:05 | davies\_juliet



RT @DrNeilThompson: I also have a free Tip of the Week and a blog at <http://t.co/RWRUKsT6> #SWSCmedia

11-Dec-12 21:05 | davies\_juliet



@DrNeilThompson @ProfSocialWork I don't like the word SU to be honest. It seems to have a negative connotation. #SWSCmedia

11-Dec-12 21:05 | Canadian\_Jai



RT @DrNeilThompson: @SWSCmedia And finally, info about the new online learning programme I'll be tutoring is available from <http://t.co/Rl48Xut7>

11-Dec-12 21:06 | davies\_juliet



@DrNeilThompson Thank U once again for joining & sharing your views @SWSCmedia debate. Look forward to hosting U in the New Year #SWSCmedia

11-Dec-12 21:06 | SWSCmedia



RT @DrNeilThompson: @Canadian\_Jai @ProfSocialWork #SWSCmedia Yes but isn't it interesting how we use the term service user which implies SW is about services

11-Dec-12 21:07 | AngieBartoli



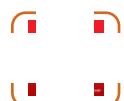
@nocombrick @pairadocs\_xiii @DrNeilThompson cool shoot a link this way & dont forget your hashtag #swscmedia sue white is awesome

11-Dec-12 21:07 | ProfSocialWork



RT @DrNeilThompson: I also have a free Tip of the Week and a blog at <http://t.co/RWRUKsT6> #SWSCmedia

11-Dec-12 21:07 | ProfSocialWork



RT @DrNeilThompson: @Canadian\_Jai @ProfSocialWork #SWSCmedia Yes but isn't it interesting how we use the term service user which implies SW is about services

11-Dec-12 21:07 |



RT @DrNeilThompson: @SWSCmedia And finally, info about the new online learning programme I'll be tutoring is available from <http://t.co/Rl48Xut7>

11-Dec-12 21:07 | ProfSocialWork



@Canadian\_Jai @DrNeilThompson @ProfSocialWork Allowing SU to be more involved and define themselves is important. #SWSCmedia #labels

11-Dec-12 21:08 | Canadian\_Jai



RT @DrNeilThompson: @SWSCmedia And finally, info about the new online learning programme I'll be tutoring is available from <http://t.co/Rl48Xut7>

11-Dec-12 21:09 | BrownLeisb



RT @DrNeilThompson: I also have a free Tip of the Week and a blog at <http://t.co/RWRUKsT6> #SWSCmedia

11-Dec-12 21:09 | BrownLeisb



RT @DrNeilThompson: @SWSCmedia Thanks again. If you don't already receive it why not sign up for free to my newsletter: <http://t.co/KEFbUYky>

11-Dec-12 21:09 | BrownLeisb



@DrNeilThompson @SWSCmedia subscribed to all, thanks!

11-Dec-12 21:13 | BrownLeisb



RT @TrainBeaconHill: @DrNeilThompson @Little\_Em\_ Collaberation is key in healthcare (particularly mental health) now and should be in social work too #swscmedia

11-Dec-12 21:13 | BrownLeisb



RT @ProfSocialWork: @DrNeilThompson @Canadian\_Jai yes agree & service user does sound very empowering. need to let ppl define themselves #swscmedia

11-Dec-12 21:13 | Canadian\_Jai



RT @SWSCmedia: Follow @MHChat for a discussion on "Emotional Intelligence" tomorrow evening 8:00 PM GMT/ 3:00 PM EST @MHchat #SWSCMedia #MentalHealth

11-Dec-12 21:13 | BrownLeisb



RT @DrNeilThompson: @SWSCmedia + better leadership from the top

11-Dec-12 21:15 | deanothemonk



RT @Canadian\_Jai: @SWSCmedia @DrNeilThompson Thank you for an interesting debate. Its definitely one we should revisit again. #Swscmedia

11-Dec-12 21:15 | SWSCmedia



@Canadian\_Jai @DrNeilThompson & Thank you for joining & sharing... Have a lovely evening. #SWSCmedia

11-Dec-12 21:16 | SWSCmedia



Really stimulating #socialwork chat @SWSCmedia with @DrNeilThompson - great break btw clients. #SWSCmedia

11-Dec-12 21:16 | pairadocs\_xiii



RT @pairadocs\_xiii: Really stimulating #socialwork chat @SWSCmedia with @DrNeilThompson - great break btw clients. #SWSCmedia

11-Dec-12 21:17 | SWSCmedia



@pairadocs\_xiii @DrNeilThompson & Thank you for joining & sharing your views... Have a lovely evening. #SWSCmedia #socialwork

11-Dec-12 21:17 | SWSCmedia



@SocialWorkerX @drneilthompson @profsocialwork we try & use terminology that is most empowering to Population we're working in #SWSCmedia

11-Dec-12 21:17 | Canadian\_Jai



@gedrobinson No problem. We'll be posting a summary of the debate @SWSCmedia Have a good evening. #SWSCmedia

11-Dec-12 21:19 | SWSCmedia



RT @DrNeilThompson: When I first trained as a social worker over 30 years ago there was a strong emphasis on the social worker as a problem solver. #SWSCMedia

11-Dec-12 21:19 | scouserinlondon



At the end of the day we have to remember we are serving others. Even in mandated interventions. #SWSCmedia

11-Dec-12 21:19 | Canadian\_Jai



Thank you @SWSCmedia for hosting... <<< made my week tweeting with amazing @drneilthompson #socialwork

11-Dec-12 21:20 | ProfSocialWork